

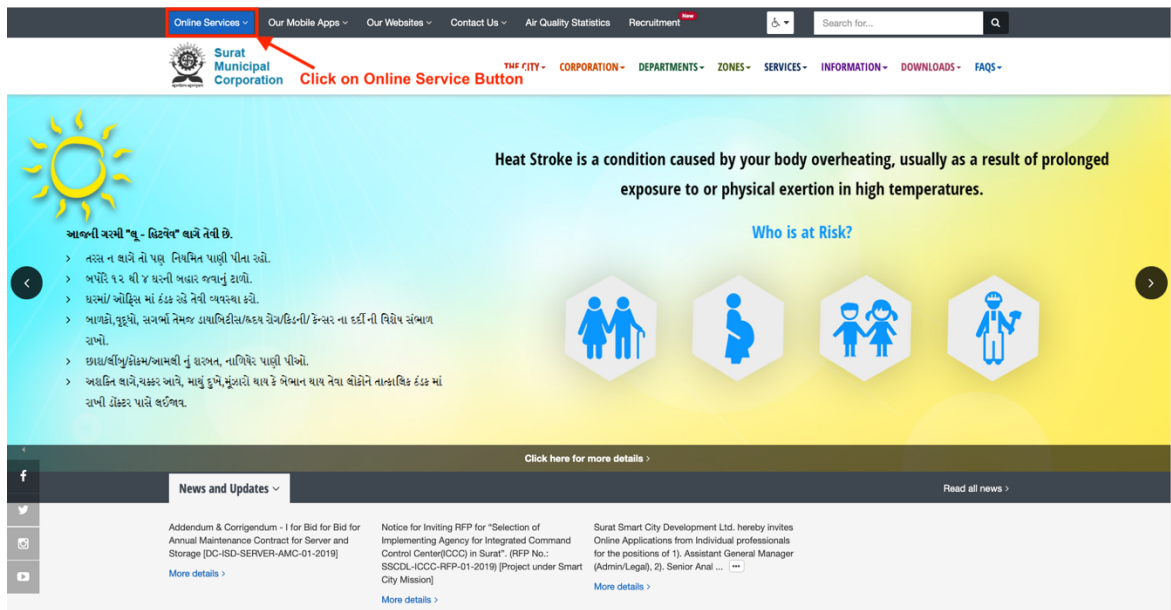
# User Manual for Forgot Password

# Please follow the following Steps to Forgot Password

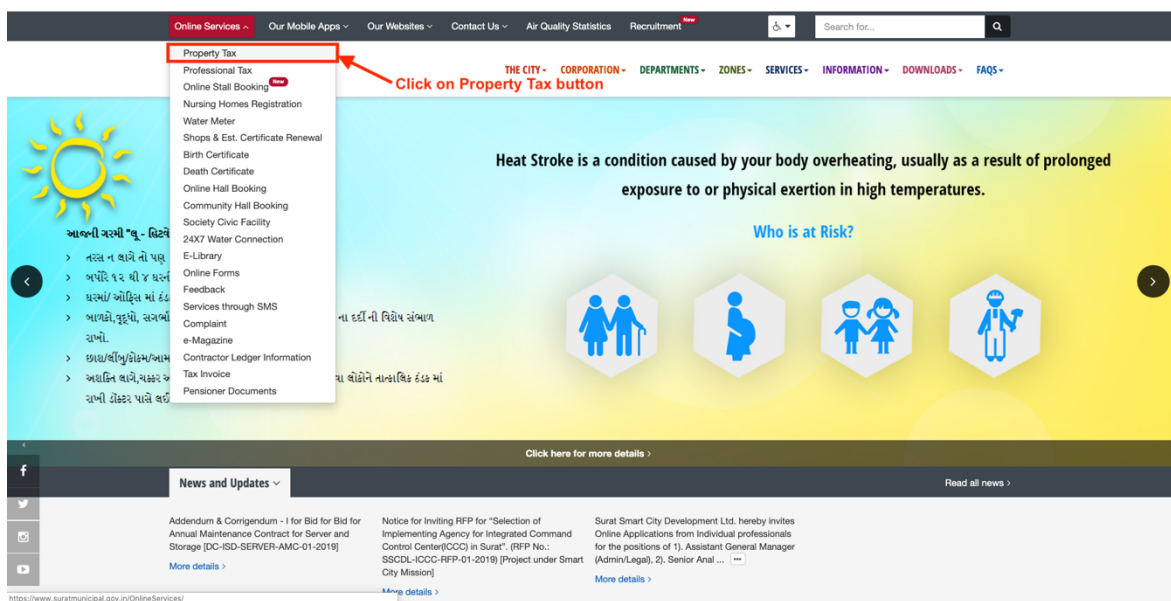
**Step 1 :** Open your web browser.

**Step 2 :** Enter Below URL in Search URL filed.  
<https://suratmunicipal.gov.in/>

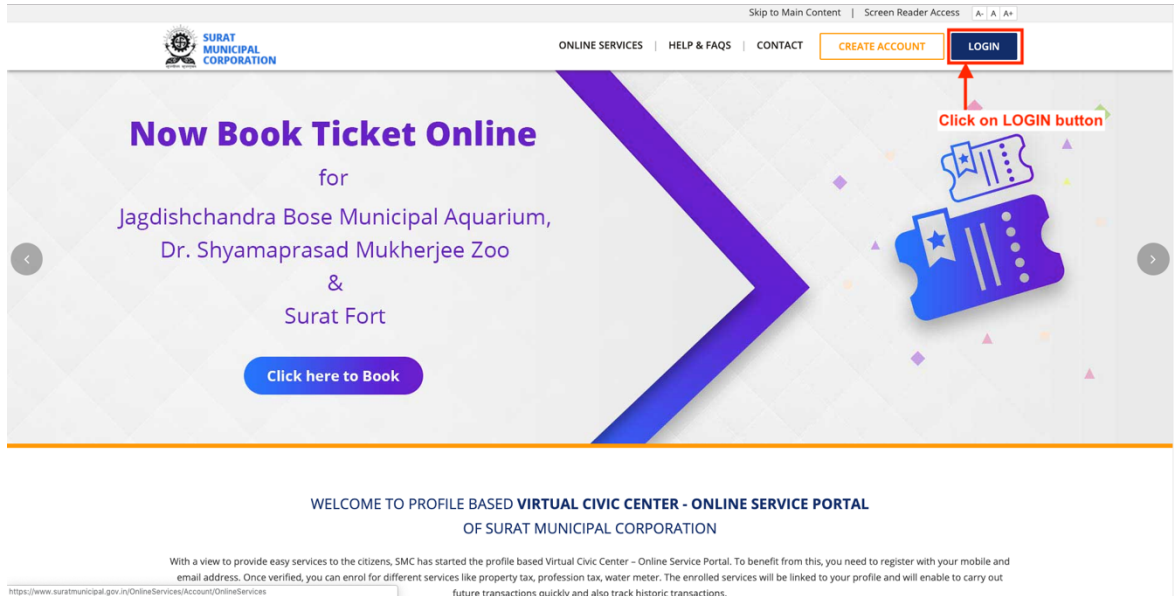
**Step 3 :** Click on Online Service button.  
Please view below Image



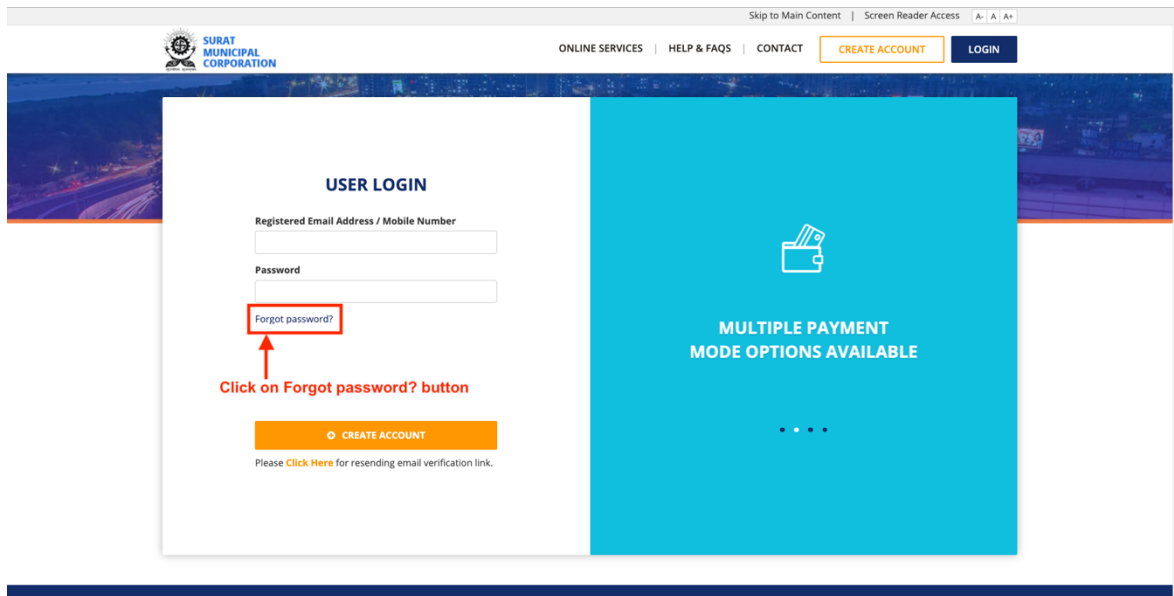
**Step 4 :** Click on Property Tax button.  
Please view below Image



**Step 5 :** Click on LOGIN button.  
Please view below Image



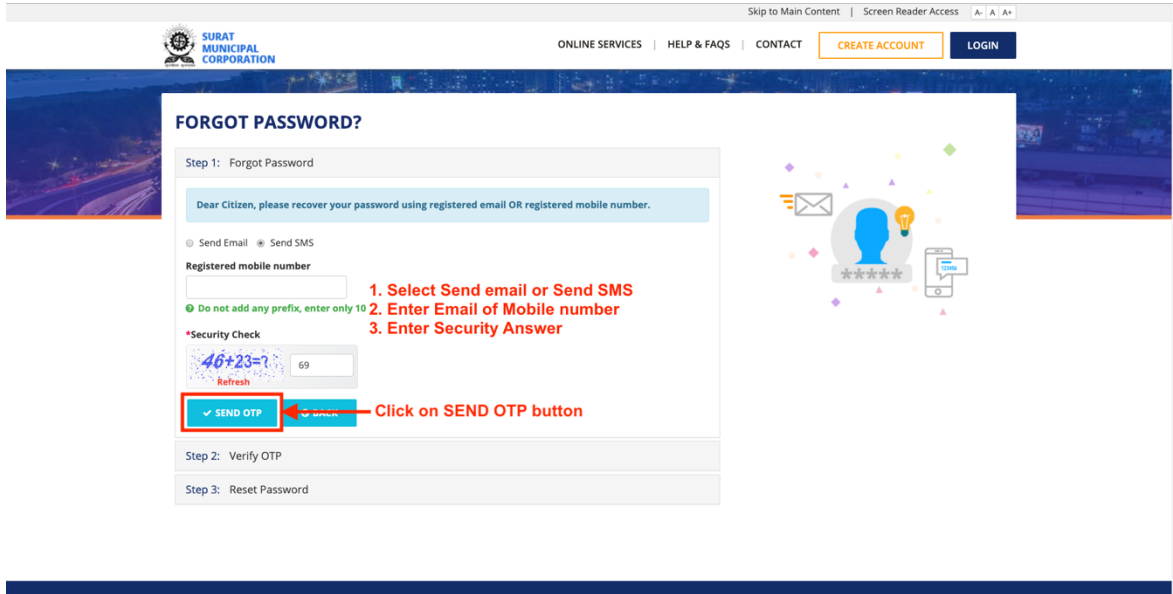
**Step 6 :** Click on forgot password? button  
Please view below Image



- Step 7 :**
1. Select Send Email / Send SMS button
  2. Enter your registered Email address / Mobile number
  3. Enter Security Check answer

**Click on SEND OTP button**

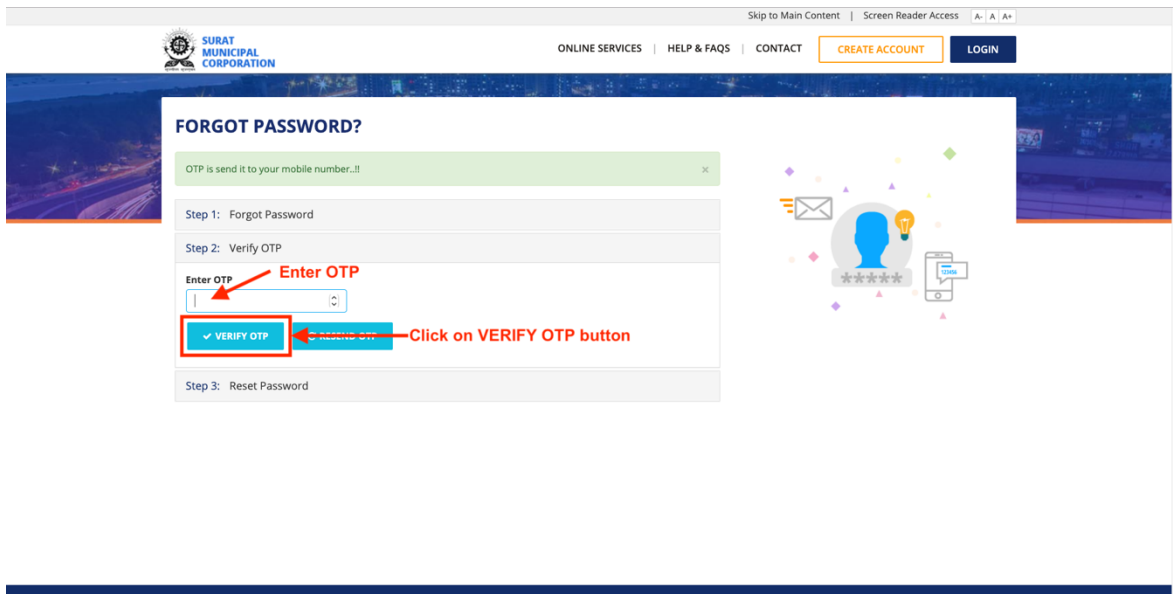
Please view below Image



- Step 8 :**
- Enter OTP.**  
Enter OTP that is received on your registered email address / mobile number. (based on Step 7 Selection)

**Click on VERIFY OTP button**

Please view below Image



**Step 9 : Create New Password.**

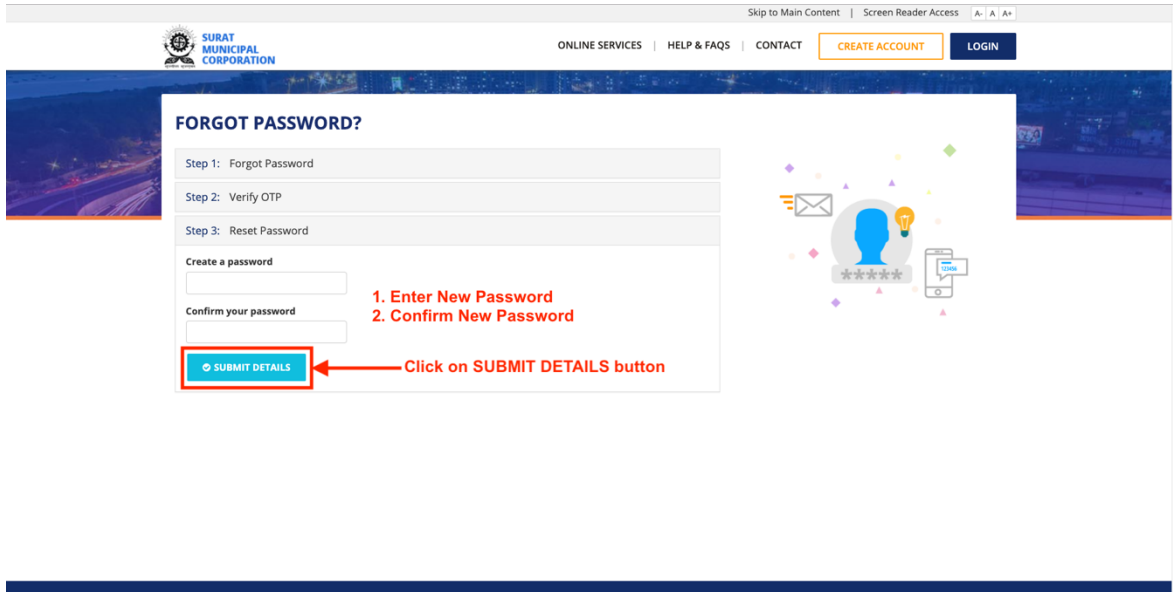
1. Enter New Password
2. Confirm New Password

(**Note** : Password must contain at least one lower case letter, one upper case letter, one number and at least 8 or more characters.)

**Example : Surat123**

**Click on SUBMIT DETAILS button**

Please view below Image



**Step 10 : Your new Password Created Successfully.**

Now you will be able to Login with new Password