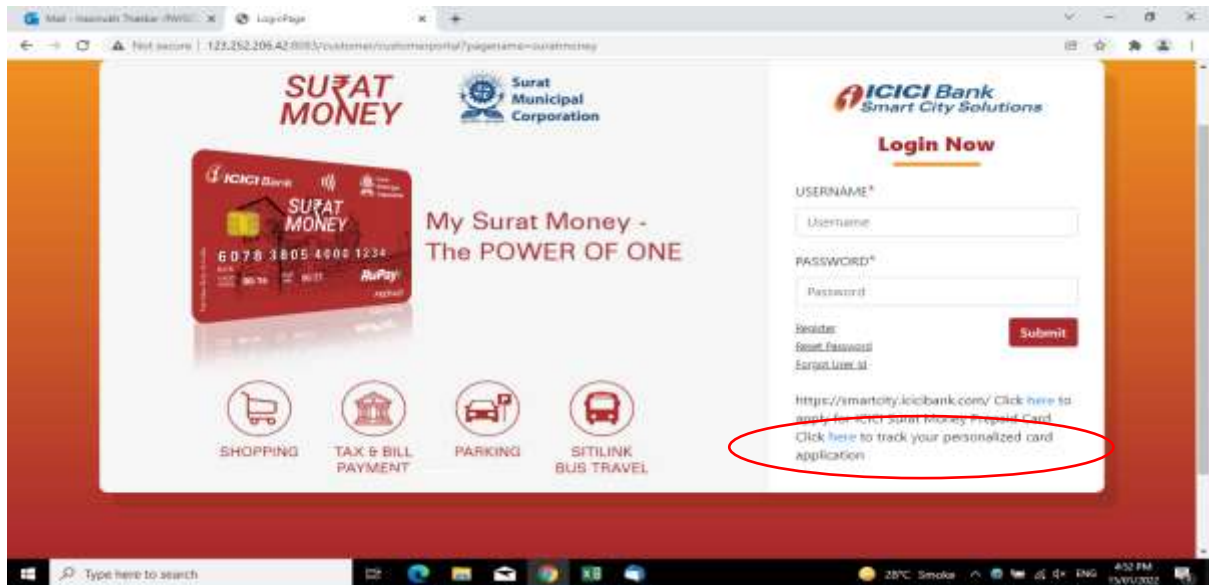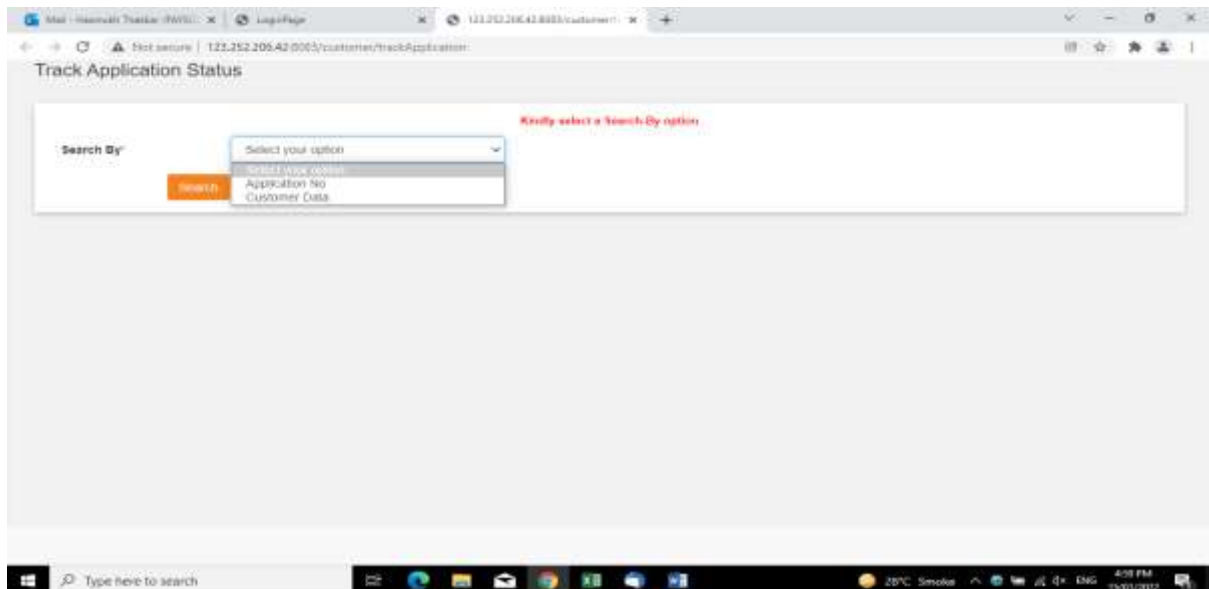# Card Tracking, Setting Pin and Top-up

Step 1: Visit ICICI Bank Surat Money Card Customer Portal and click on link shown as Click here to track your personalised card application
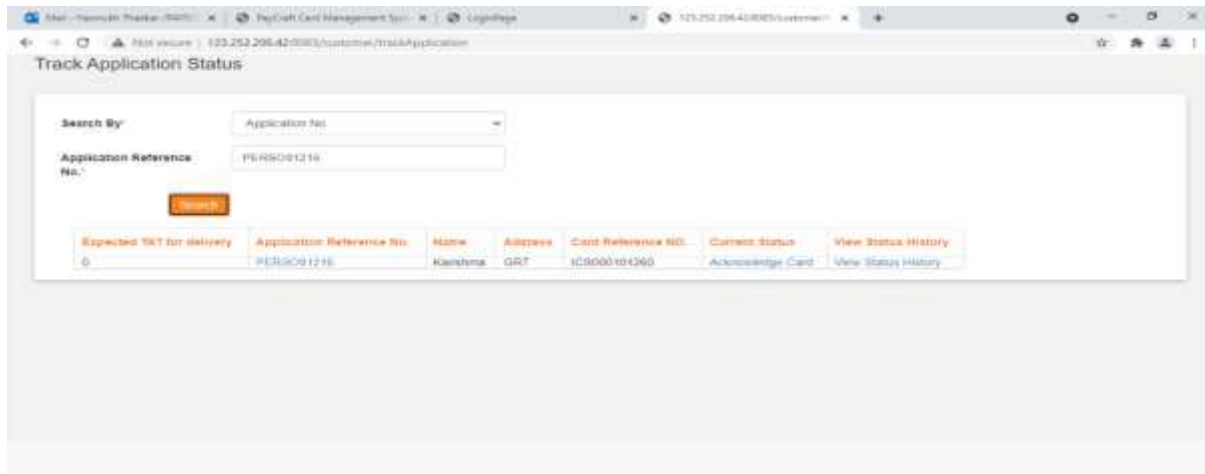

Step 2: On clicking the link, Track Application Status page opens with Search option to track with Application Number or Customer Data (Mobile Number*, DOB and Name)
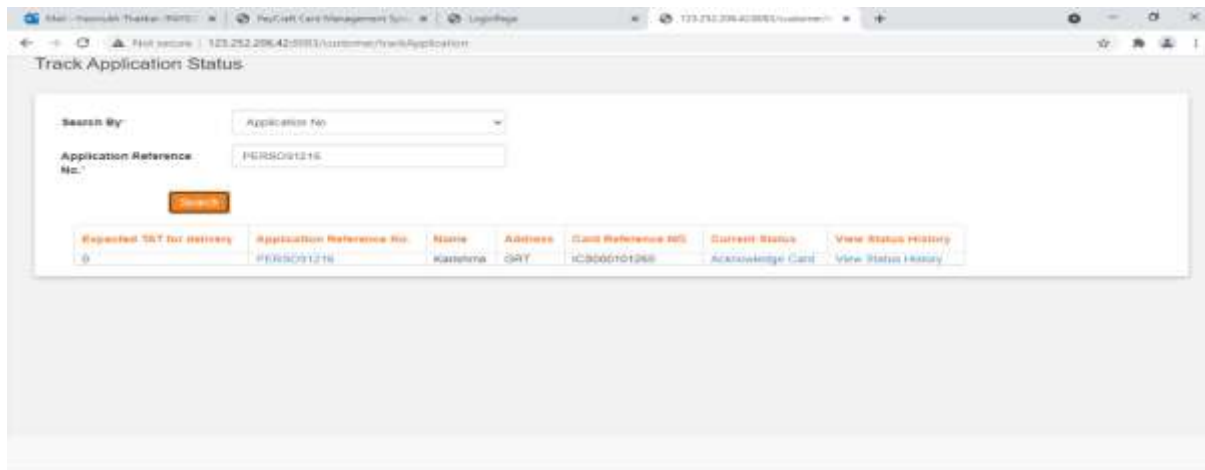
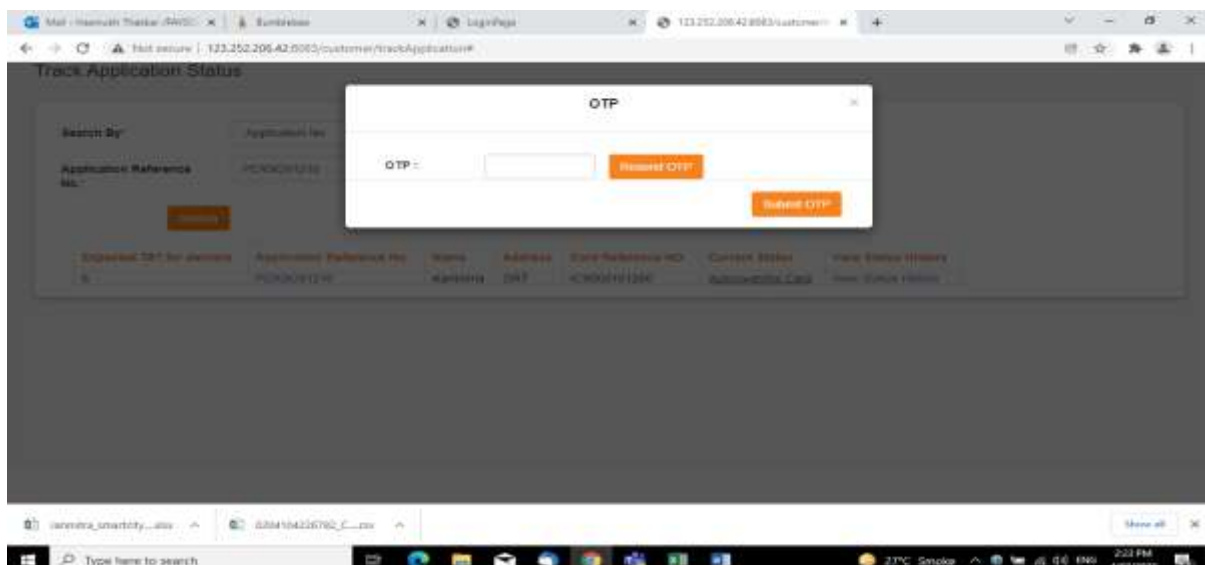*Mobile Number is mandatory, rest are optional fields.

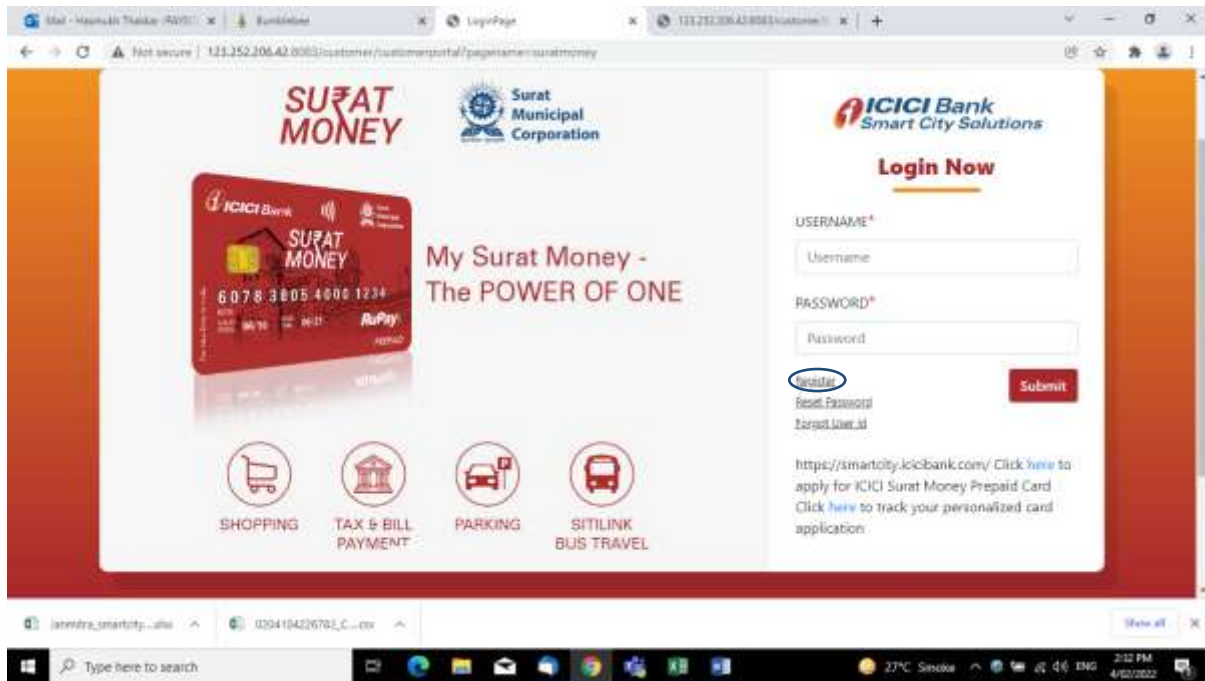**Step 3:** Fill the correct details and click search

Step 4: The current status and option to view detailed history is for the application.Once the card is dispatched, an option to acknowledge card will be available in Current Status.

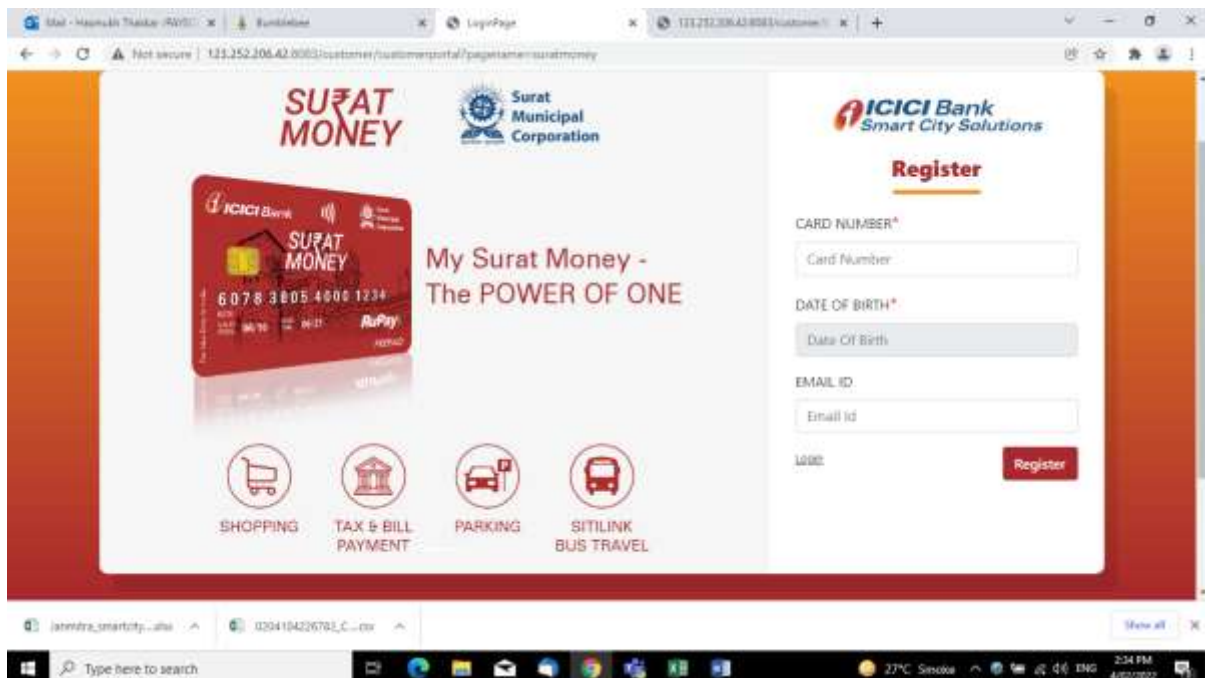

Step 5: On receipt of card, click on Acknowledge card option. On clicking, an option to enter OTP and confirm receipt of card will appear. On acknowledgement, card would be registered (converted to Issued Not Active).
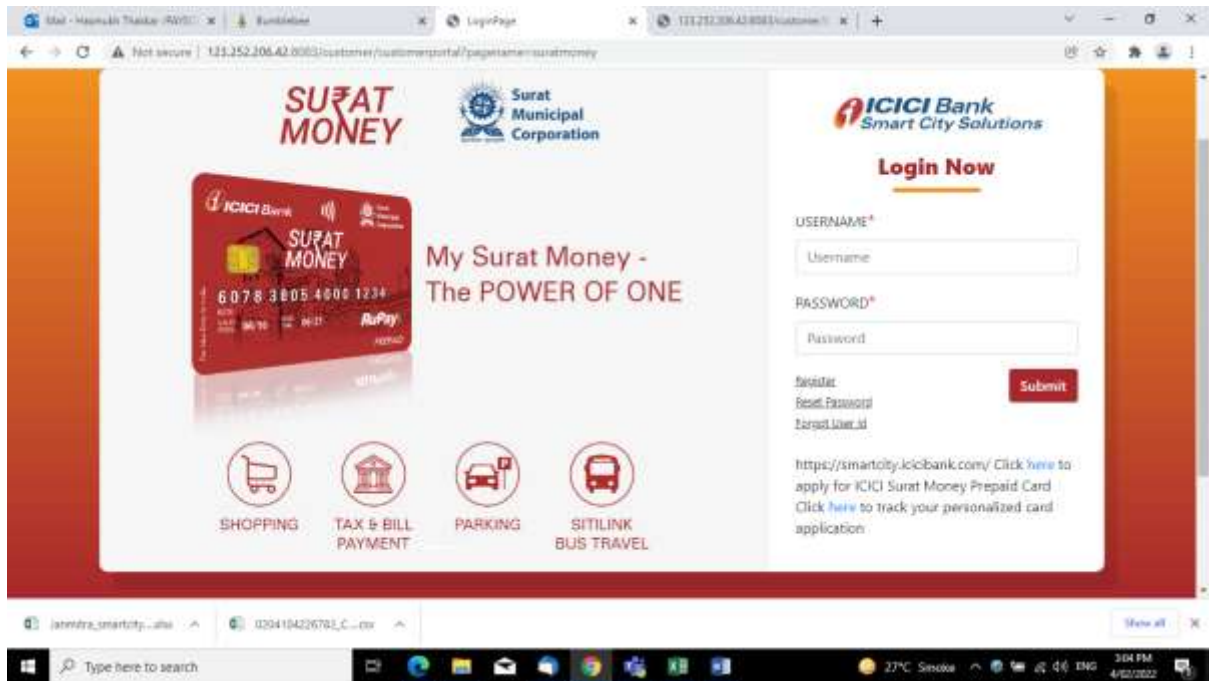
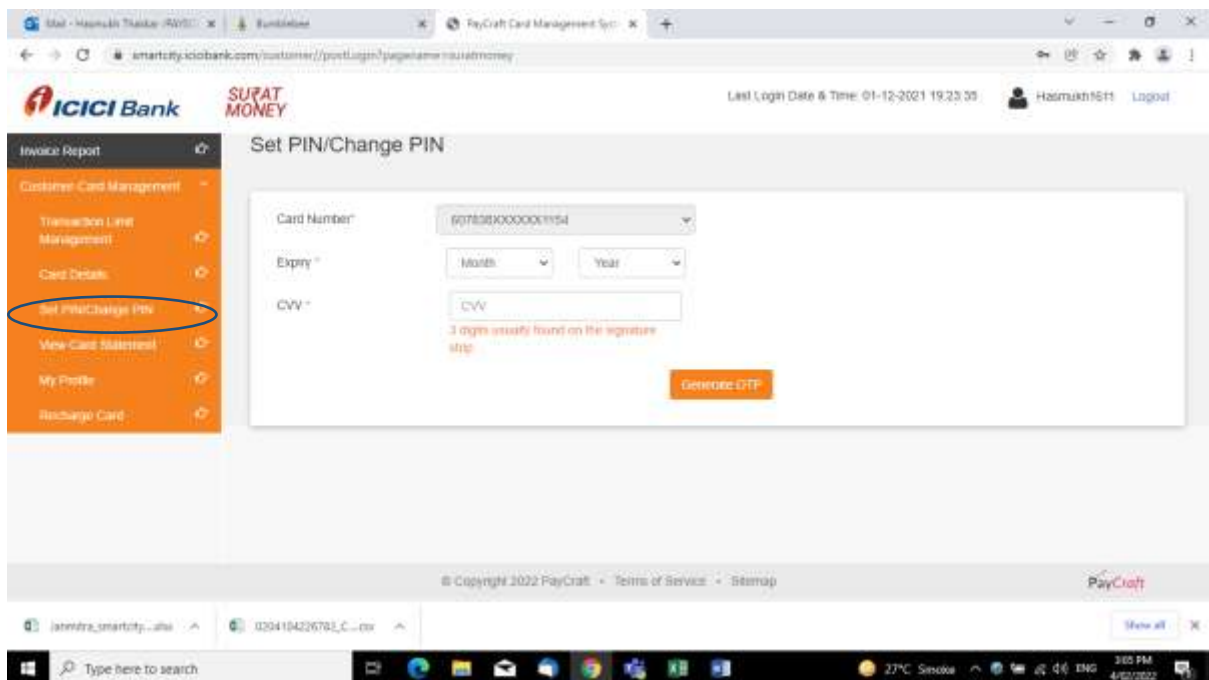**Step 6:**Visit the Customer Portal, Click on Register

Step 7: Fill the required details, complete OTP verification and get registered on Customer Portal
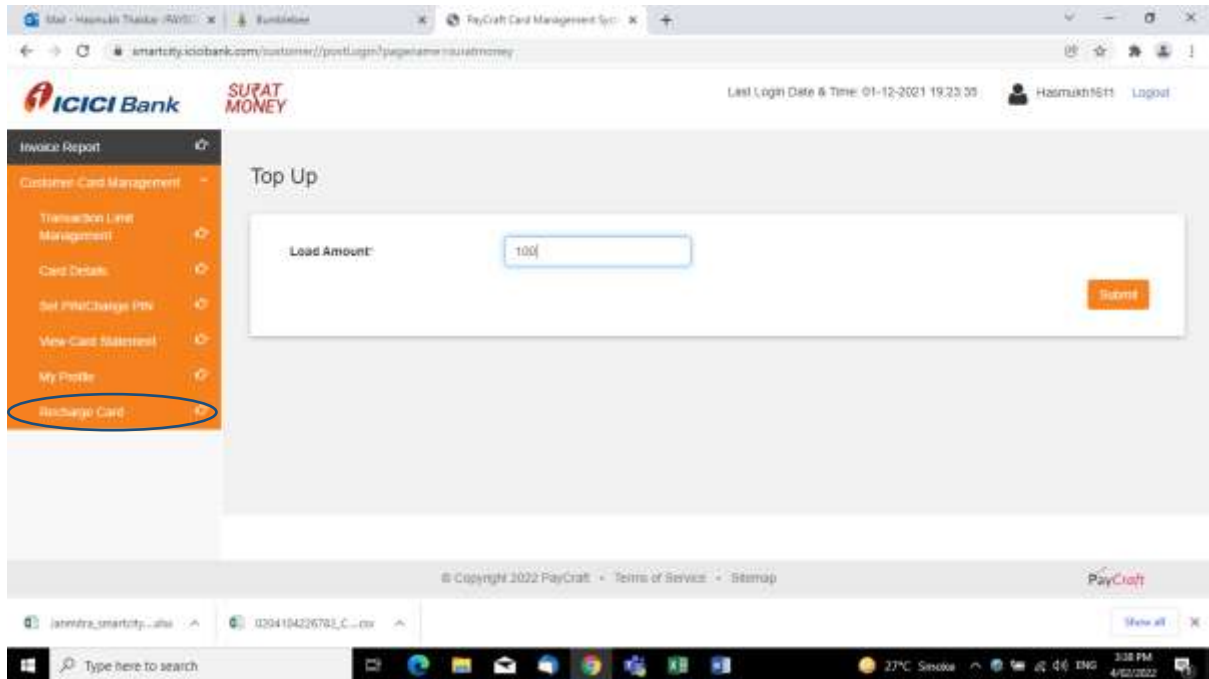
Step 8: Login to Customer Portal with the Username and Password created at time of registration

Step 9: Set Pin / Change Pin of the card from Customer Card Management Option in the Customer Portal

Step 10: After setting the Pin, Recharge the Card with Rs. 100 to activate the card with help of Debit/Credit Card from Customer Portal or Recharge with UPI using the VPA as suratmoney.<10 digit mobile number><last 4 digit of card>@icici

The Card is now active and can be used for **Retail Purchase and E-com Transactions.** For using the card in transit servicesand availing discounts, please visit the nearest Civic Centre from the below list.

Civic Center Name	Address	City
SMC - Adajan Civic Center	Adajan Drainage Pumping Station,Nr. Bhulkabhavan School, Adajan-Hazira Road	Surat
SMC - Ved Civic Center	Near AkhandAnandCollege,Ved Road, Katargam	Surat
SMC - Karanj Civic Center	Nr. Karanj Health Center,Rachana Soc. Road, Karanj	Surat
SMC - Athwa Civic Center	VinayakZariwala Swimming Pool, Athwalines,Chowpati	Surat
Sitilink Main Office	S.M.C. Main Office,Muglisara	Surat
SMC- Nana Varachha Civic Center	Nr. Staff quarters of water department, Ambikanagar society, Varachha Main Road,Nana Varachha,Surat	Surat
SMC - Bhestan Civic Center	Bhestan Char Rasta, Surat-NavsariRoad,Bhestan	Surat