e-Surat

A role model of eCity
Proposed by chief minister of gujarat

e-SURAT is e-EFFICIENT, e-EFFECTIVE, e-ENVIRONMENT CONSCIOUS, e-ENLIGHTENED

e-Surat First

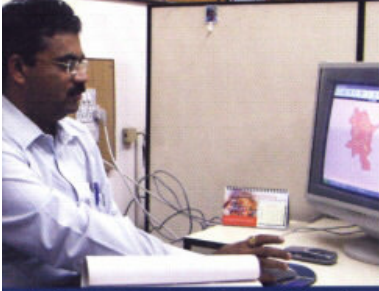SMC, the first Urban Local Self Government to

- Start computerization **1979**
- Develop and implement computerized payroll, property tax, vehicle tax and pension **1982-85**
- Make the property tax system online **1990**
- Have computerized accrual based double entry accountingsystem **1992**
- Have its Information Technology policy and plan

Recognition

- The only Urban Local Self Government to have a website of more than 1000 pages which was awarded Certificate of Merit by NIUA and FIRE[D]
- The "Grievance Redressal System" awarded the "Best Practice Award" by CMAG and FIRE[D]
- "Birth and Death Registration System" proposed to be replicated to all the states by Registrar General of Birth and Death, Govt. of India

Achievements

- A special purpose vehicle in form of the website, acting as a tool for societal audit and offering a plethora of eServices:
    - Downloading of Forms
    - Online Budget
    - Online Property Tax
    - Online Tender Notice
    - Online Job Vacancies
    - Online Books searching and reservation facility
    - Online Complaints
- Thirteen City Civic Centers giving all the eServices from the single point,
    - All kinds of Payments to SMC
    - Property Tax System
    - Birth and Death Registration and Certificates
    - Shops & Establishment Registration and Certificates
    - Complaint Lodging
    - Town Planning Part Plan
    - Publication Sales
    - Hall Booking
    - EWS housing installment payment
- Developed and implemented over 60 Systems and applications
- More than 1000 computers, out of which about 600 are networked by LAN and WAN

Coming Up...

- DocNet extranet for medical professionals
- eLibrary
- Commissioning of eKiosks, providing information through interactive multimedia content
- ePayment through credit card payment at civic centers and through website
- Document Management SystemProject Management System
- Personnel Management System
- Leave Accounting System
- Performance Appraisal System
- Materials Management System
- Video Conferencing between Zones and Headquarter
- eAuthentication of Documents issued by SMC
- Development and Upgradation of SystemsFixed Asset Management
- Integration of all the computers in one network by using LAN and WAN using wireless equipments
- Installation of Online and Network attached storage solutions
- Commissioning of Routers, Firewalls and Intrusion Detection Systems

Surat

The city of future | A new reality

Presented by SMC
Surat Municipal Corporation