e-Surat
A role model of eCity
Proposed by chief minister of gujarat
ε-Surat is ε-EFFICIENT, ε-EFFECTIVE, ε-ENVIRONMENT CONSCIOUS, ε-ENLIGHTENED

e-Surat First
SMC, the first Urban Local Self Government to
- Start computerization 1979
- Develop and implement computerized payroll, property tax, vehicle tax and pension 1982-85
- Make the property tax system online 1990
- Have computerized accrual based double entry accounting system 1992
- Have its Information Technology policy and plan

Recognition
- The only Urban Local Self Government to have a website of more than 1000 pages which was awarded Certificate of Merit by NUIA and FIRE[D]
- The "Grievance Redressal System" awarded the "Best Practice Award" by CMAE and FIRE[D]
- "Birth and Death Registration System" proposed to be replicated to all the states by Registrar General of Birth and Death, Govt. of India

Achievements
- A special purpose vehicle in form of the website, acting as a tool for societal audit and offering a plethora of eServices:
  - Downloading of Forms
  - Online Budget
  - Online Property Tax
  - Online Tender Notice
  - Online Job Vacancies
  - Online Books searching and reservation facility
  - Online Complaints
- Thirteen City Civic Centers giving all the eServices from the single point:
  - All kinds of Payments to SMC
  - Property Tax System
  - Birth and Death Registration and Certificates
  - Shops & Establishment Registration and Certificates
  - Complaint Lodging
  - Town Planning Part Plan
  - Publication Sales
  - Hall Booking
  - EWS housing installment payment
- Developed and implemented over 60 Systems and applications
- More than 1000 computers, out of which about 600 are networked by LAN and WAN
Coming Up...

- DocNet: extranet for medical professionals
- eLibrary
- Commissioning of eKiosks, providing information through interactive multimedia content
- ePayment through credit card payment at civic centers and through website
- Document Management System
- Project Management System
- Personnel Management System
- Leave Accounting System
- Performance Appraisal System
- Materials Management System
- Video Conferencing between Zones and Headquarter
- eAuthentication of Documents issued by SMC
- Development and Upgradation of Systems
- Fixed Asset Management
- Integration of all the computers in one network by using LAN and WAN using wireless equipments
- Installation of Online and Network attached storage solutions
- Commissioning of Routers, Firewalls and Intrusion Detection Systems