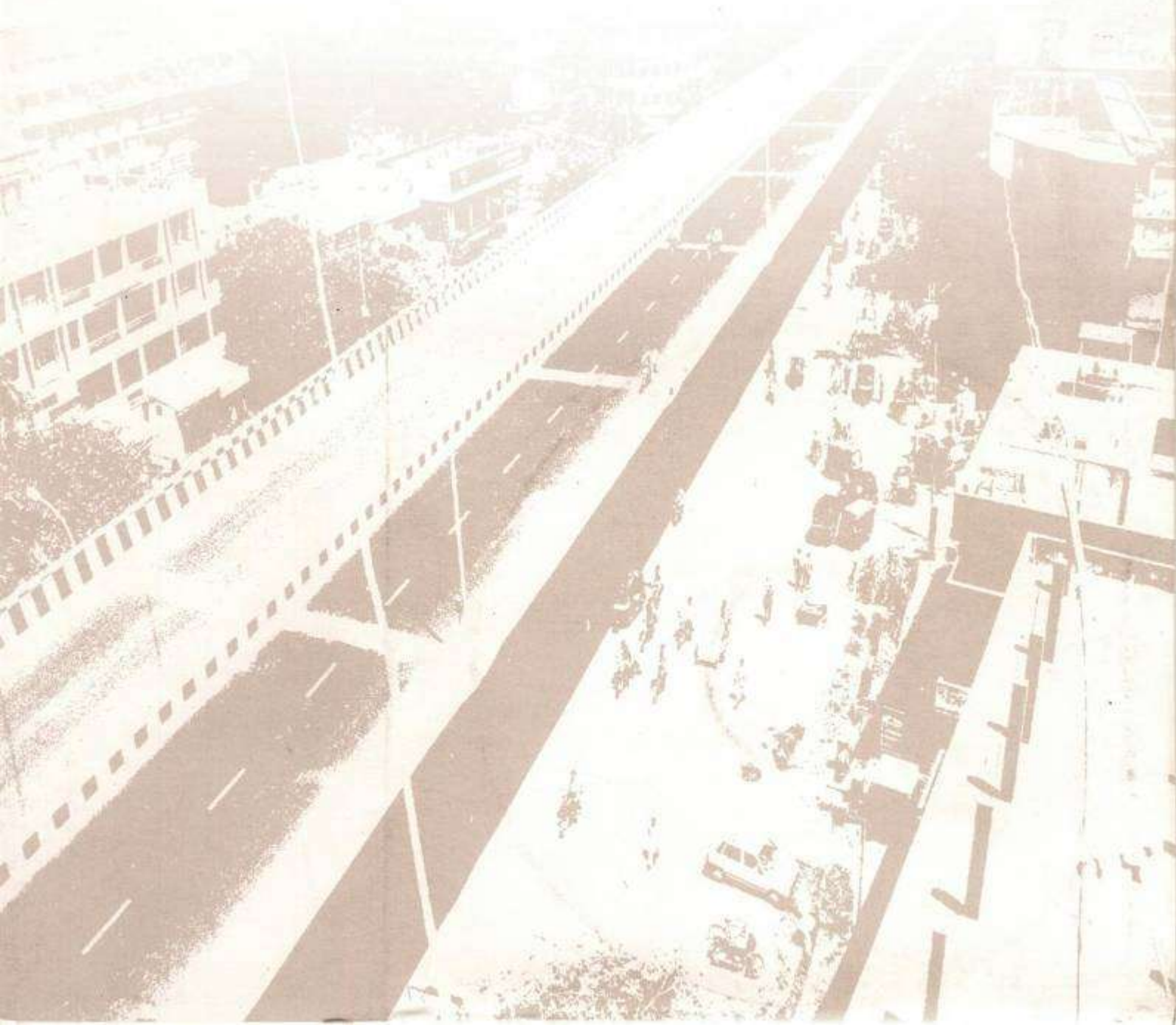




# Surat

Realising dreams building hopes





Presented by SMC

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Realising dreams building hopes







## Surat City Better than the best

Located on the western part of India in the state of Gujarat, Surat is referred as “The Silk City”, “The Diamond City” and the city of many precious matters and materials. Most of all, the city is known for its humble and mingling populace, the Suratis. People here are a mix of different traditions and tribes, thanks to the industrial infrastructure that is encouraging corporate and business houses, varied industries to set up their base here which brings along the whole lot of cultural mix. The city boasts of zero per cent unemployment...an envious feat achieved.

Surat is and has always been a very important centre on the commercial map of India. It was the place where the British first anchored their ship and so did the Portuguese and the Dutch. In the past this was a glorious port with ships of more than 84 countries anchored in its harbour at any time.

The city is spread over an area of 112.27 sq km and is an abode to 2.5 million people. Located on the banks of River Tapi, Surat is mid-way on the busy Mumbai-Ahmedabad corridor.







## Surat Municipal Corporation (SMC)

### Helping Surat march ahead

Surat has borne the brunt of natural disasters and calamities in the past, but has emerged stronger each time. It enjoys the title of The Cleanest City in India. And it is no less matter of pride...as substantial efforts by the city's Municipal Corporation went in, the process. It became one of the first municipalities of India in 1852 AD, and a municipal corporation in 1966. The Corporation today services 2.5 million people. It promises and delivers modern, accountable, positive and transparent governance.





### Right ingredients for a civil society

With its services, the corporation has been instrumental in improving the quality of life of its people. It has ensured that the basic amenities of life are available to everyone in the city. Adequate supply of clean water to the entire SMC area - a crucial task towards fulfilling basic needs and maintaining health and hygiene of the citizens has been achieved well.

- 98% of SMC population is covered with piped water supply
- Daily water supply of 510 MLD, per capita water supply of 195 litres
- It has SCADA system for water supply installed
- Construction of new water reservoirs, pumping stations ensure nearly 100% coverage with piped water
- 95% of SMC is covered with sewerage lines
- World's largest UASB sewerage treatment plant is installed here.
- It houses India's first bio-gas based sewerage treatment plant



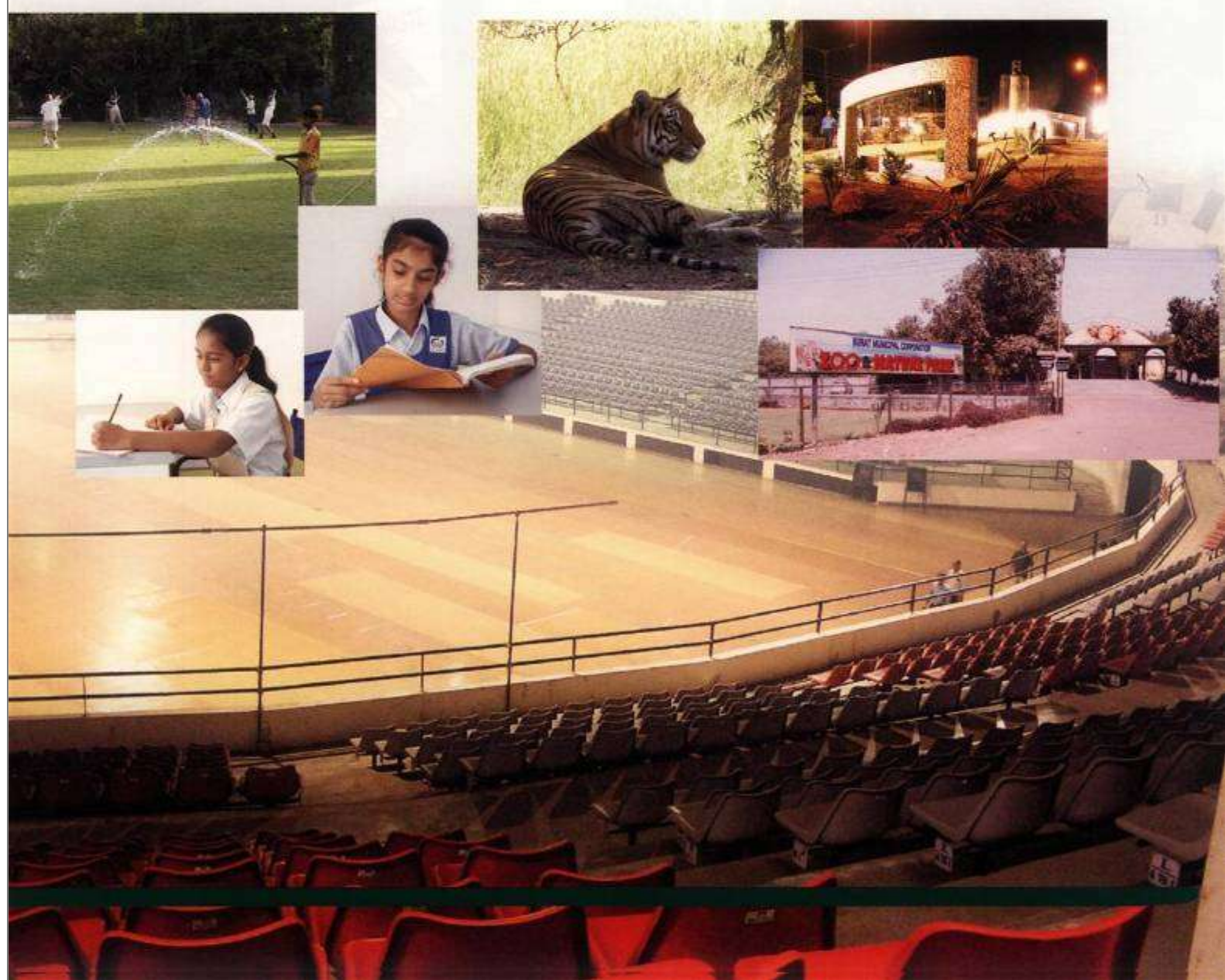


## Civic Amenities in Surat

SMC apart from the basic amenities has established primary schools, hospitals community halls, libraries and the largest indoor stadium with a seating capacity of 7000. It has also developed two auditoriums for performing arts, art gallery and a museum.

The Nature Park at Sartana is a solid attraction not only to the people of Surat but also to the tourists. There are several parks and gardens across the city developed and maintained by SMC.

SMC runs pre-primary schools, primary schools and secondary schools across the city to provide access to primary and secondary education to the citizens of Surat. The multi-lingual schools here cater to the needs of children from different parts of India.





## Utilities Systems & Medical Facilities

**There is no better wealth than good health and wealth cannot be created without health**



The Surat Municipal Corporation has always strived to provide its citizens the best of facilities. A total of 27 hospitals, Urban Health Centres and Maternity homes are under the direct supervision of the Surat Municipal Corporation. It has set up SMIMER Hospital and Medical College both of which are equipped with ultra modern facilities. Experienced practitioners in the field of allopathy, ayurvedic, homeopathy have their clinics across the city. It has a system wherein daily monitoring and reporting of water borne and water related diseases through advanced laboratory testing procedures is carried out at all Urban Health Centres. It also has an epidemic control and surveillance facility established by 250 private practitioners. These intensive healthcare systems have brought down deadly diseases and the death rate substantially.





## A desire to create heaven for all

The Corporation has done extensive work in improving the housing facilities in the city. The Slum dwellers have been shifted to better housing. They along with other economically weaker sections of the society are provided better housing on low down payment and easy installments. Total 4310 dwelling units have already been constructed. Housing facilities are being provided for economically weaker sections at various locations. Also as a part of the slum upgradation programme, SMC has paved roads, ensured drainage, water supply, street lights and other amenities in the slum areas.

Surat Municipal Corporation is ensuring planned development of its areas by preparing Town Planning Schemes through its T.P. Department using latest technology like G.I.S. and CAD

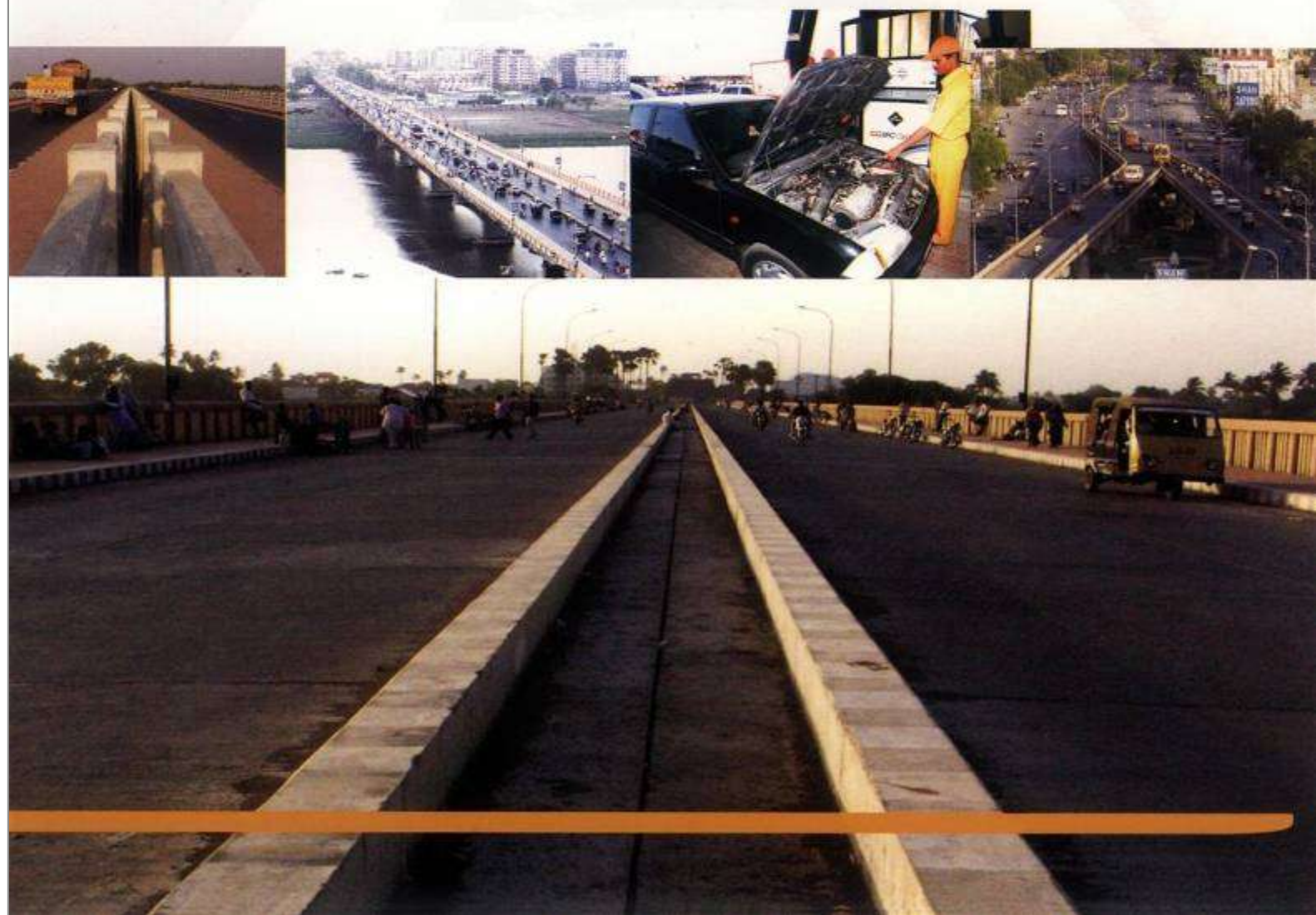




### The support system of the city

A reliable infrastructure is very important for the proper functioning and development of a city. And Surat is no exception... SMC has a total of 1033 km of roads in its ambit. To tackle the problem of traffic jams, it has developed 33 major and minor bridges and two sub-ways. Its Traffic islands, 46, 108 streetlights facilitate smooth traffic movement of the city. SMC has in order to reduce traffic congestion and improve traffic management, built several bridges, fly-overs and sub ways on major roads. To provide the best to its citizens, it extended a hand in partnership with the private sector. And what was reciprocated resulted in a weir cum causeway, which has been built with the participation of the private sector.

The Power distribution is in the hands of the private sector. This enables very reliable power connectivity. Also it has a well developed network of CNG stations and gas pipelines for domestic, industrial and commercial use.





### Staying in Touch

Of the many factors that are considered while taking a decision of setting up an industrial unit, and something which is very important in general is the connectivity of a place. Surat can certainly boast of being one of the best connected centers

- It is connected by railway at a distance of 230 km from Ahmedabad, 256 km from Mumbai and 129 km from Vadodara
- The Arabian sea is only 16 km. from the city and Magdalla port is in near vicinity
- It has an operational airport with direct flights to Mumbai
- It is mid-way on the Mumbai-Ahmedabad corridor, the economic super hub
- Surat is connected to National Highway No. 8
- Several direct train and bus connections exist to and from Surat

SMC aims to make Surat a global city. A city that is self-sustainable, dynamic, vibrant and futuristic. Some more facts that show that SMC is progressive and really cares...

- It is first to have developed an IT policy and is into e-governance
- All 7 zones, 13 civic center and 54 ward offices are connected through LAN and WAN
- It has an automated complaint lodging and monitoring system
- SMC possesses Round-the-clock, time bound and prioritized complaint redressal system
- It provides effective management information system and decision support system
- A Mobile wireless and cellphone communication system is set up for effective coordination





### Our services now are just a click away...

As part of its constant efforts to provide better services, SMC has set up Civic Centres in various parts of the city. The Civic Centres brings SMC services close to the door steps of citizens by providing various services which earlier were offered only at zone offices or at the main SMC office. The numerous services offered at civic centres are:

- Birth & Death Registration & Certification
- Shops & Establishment Registration.
- Collection of all payments
- Self-Assessment and payment of Property Tax
- Complain Registration & complain through E-mails.
- Booking of Municipal Halls & open plots
- Installments of Municipal tenements, EWS houses & Shopping complexes
- Part plan & B-Form of T.P. maps
- Collection center of all types of applications.
- Distribution of all types of forms, publication, etc.







Several small and big industries symbolize the industrial richness of this city. Diamond and Textile are just two of the many.

## Textiles

### Weaving the fabric of progress and achievement

Textile processing units are a major backbone of Surat's economy. It is one of the largest centers in the world for production of synthetic fibre fabrics, namely nylon, polyester and art silk. It produces over 40 per cent of the art silk fabric of the country. Traditional handloom weaving industry has given way to power looms, printing and dyeing. There are around 5,00,000 power looms and nearly 350 fabric process houses operational in the city. It also has an apparel park to bring production and export facility under one roof.

Zardosi embroidery which is very popular with NRIs and top fashion designers of the world, is a creation of this humble city. Surat is the principal supplier of zari material and zardosi craft, which are made out of fine threads of gold and silver. The place is known for its sarees intricately designed within laid zari work as well as lustrous zari work like kinari salma stars and spangles.





## The glowing brilliance

Surat is known for diamond cutting and polishing. It is the biggest producer of polished diamonds in the world. 70 per cent of rough diamonds across the world are polished in Surat. It is also the largest exporter (78 per cent) of diamonds in India. It exports diamonds, gems and jewellery worth Rs 40 billion each year. The diamond industry in Surat provides employment to as many as 0.5 million people. India's first private sector Special Economic Zone for diamonds set up at Sachin since November 2000, clocked turnover in excess of Rs 4000 million.

Work is on at Hazira for setting up the biggest diamond park of its kind. This large and exclusive Gems & Jewellery Park, spread over around 2 million square metres of land, will be fully operational by 2006 and is expected to do business to the tune of Rs 5,000 crore annually. A total investment of Rs. 50 billion is envisaged in this project over the next two years. It is expected to provide employment, directly and indirectly, to about 200,000 persons. Over 100 diamond processors and jewellery manufacturers have already registered themselves for setting up their base in the proposed park.



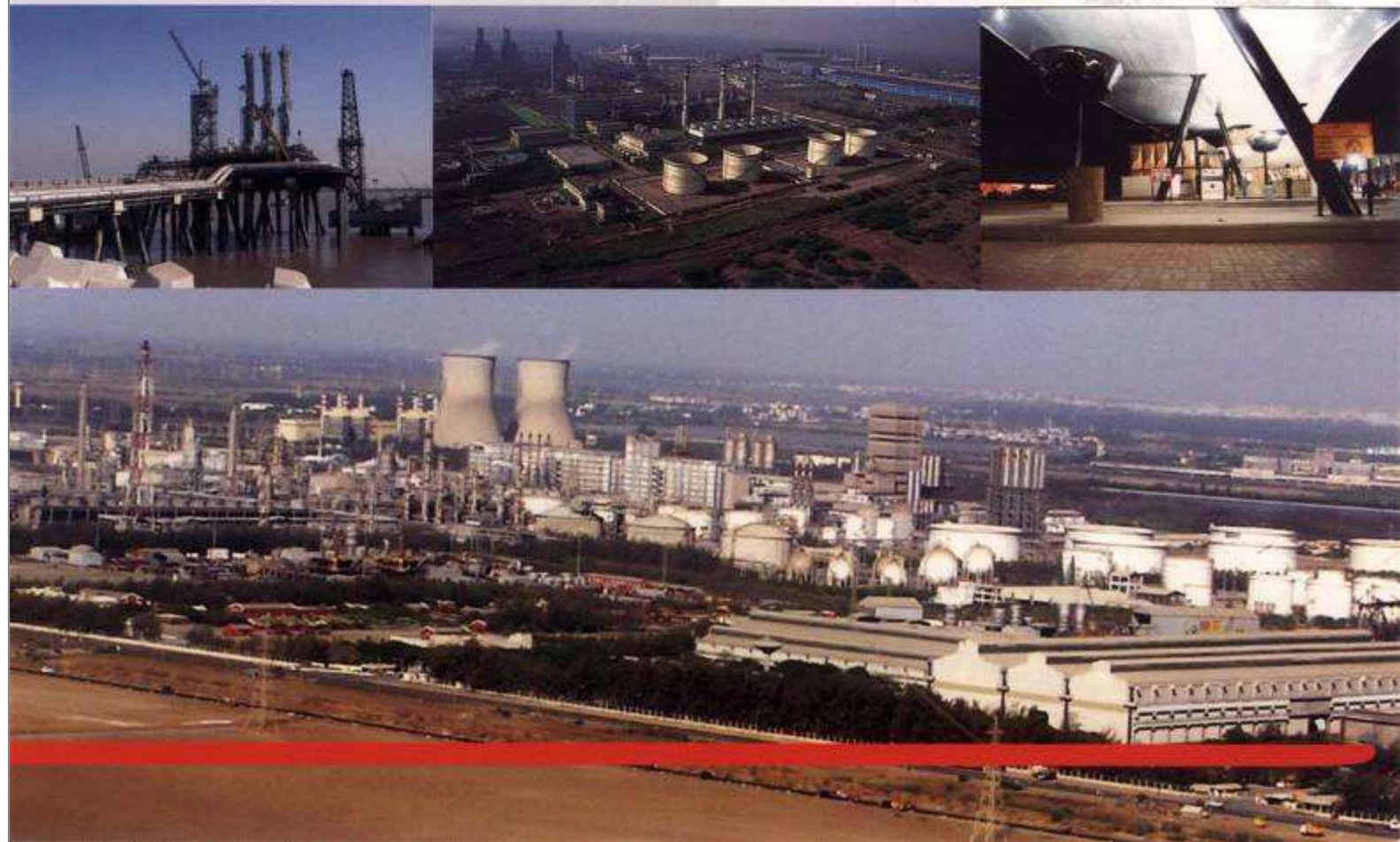


## Fuelling rapid industrial growth

Situated 28 km from Surat, Hazira is a mere 20 minute drive from Surat city. It is the address of industrial giants like Reliance, ONGC, L&T, Essar, Kribhco, GAIL, Niko and GSPC. It was the first to house CNG station on Hazira-Ichhapore highway. Hazira is the Reservoir of natural gas, mainstay for industrial fuel in Gujarat and has an estimated gas reserve of 20 billion cubic feet of natural gas.

**A feather in cap Shell's \$680-million LNG terminal at Hazira**

Surat definitely has reasons to fly high and be proud. India's second only LNG terminal is all set to be operational by the first quarter of the year 2005 at Hazira. Promoter of the project, Royal Dutch Shell, plans to increase this terminal's capacity to 10 million tonnes/year (t/y) looking at India's increasing demand for LNG. The import terminal and the 17-km pipeline that connects it to the gas grid of Gujarat state firm Petronet LNG Ltd. are to be completed by 2005 end at a cost of \$320 million. Plans are also afoot to set up a private multicargo port at a cost of \$200 million.



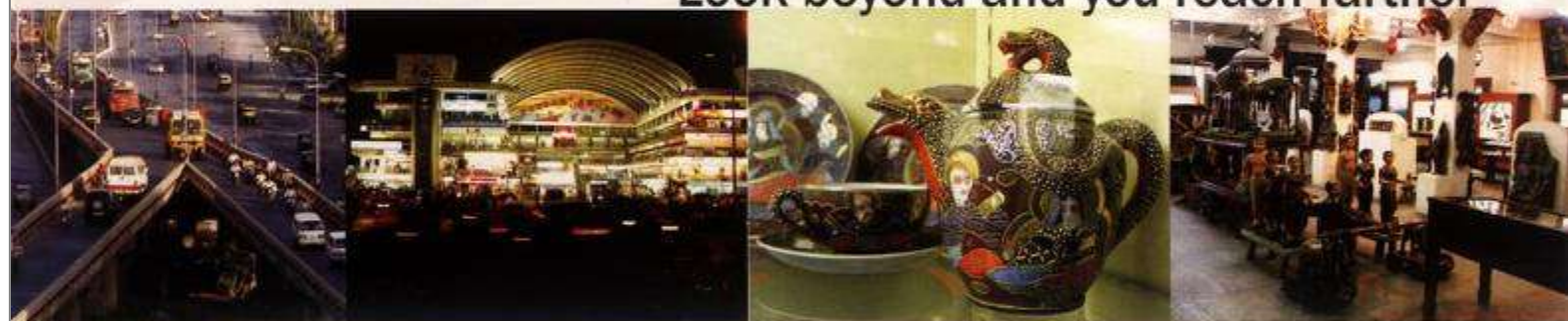


## Future Expansion

The corporation has set up some ambitious plans for itself. The following are some of the projects underway

- Ambient air quality monitoring system
- National River Conservation Project and Tapi River Front Development,
- Mass Rapid Transportation system
- Automated Vehicle tracking system
- Art gallery, Museum, Planetarium, science center & amphitheatre
- Theme Park and Aquarium

Look beyond and you reach farther





- Trade-cum-convention center,
- Bio-matrix attendance system for SMC employees
- GIS for all services

Its no wonder that for all these innovative approaches shown over the years in delivering services and amenities to its citizens, SMC has won several prestigious awards. We need no more evidence for SMC's effective contribution in Surat city's unprecedented growth. The fact that Surat is among one of the best cities in India to live in, says it all.





**You are our invaluable teammate**

In unity lies our strength.

In healthy team spirit, lies our growth.

You have been instrumental in building a great Surat.

Thank you once again, for being our partner in progress.

The journey towards building a world-class Surat continues  
and so shall our partnership in the endeavour.



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