To,

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Sub: Providing Quotation for Mobile Phones and MDM Software.

Dear Sir/Madam,

Sealed quotation is hereby invited for Mobile Phones by meeting the below mentioned minimum specifications.

Sr. No.	Specification	Rate per Unit in Rs. (Incl. all Taxes)	Approx. Qty.	Total Amount (Incl. all Taxes)
1	**Mobile Phones and MDM Software**		70	
	• As per Annexure - A			
	TOTAL			

❖ **TERMS & CONDITIONS:**

1. Quotation once offered shall not be withdrawn by Vendor.

2. Quotation once accepted shall be binding to the Vendor/Contractor.

3. The rates quoted must include all taxes, duties/levies, GST (Goods and Service Taxes) freight, insurance, transportation, delivery, and loading unloading at the site etc.

4. Right to accept any or to reject any or all the Quotation or reduced the scope of work without assigning any reason thereof is reserved by the competent authority of Surat Municipal Corporation, Surat.

5. Quotation to whom the award is made must enter into agreement and other formalities as per latest Gov. guidelines.

6. While Calculating total amount, quantity to be taken into consideration will be the quantity executed and not the quantity put to quotation.

7. Quoted Accessories shall be in Brand new condition and in original make model with minimum 01 Year warranty. Brochure & Data sheet (describing specifications) shall be attached for the same along with quotation.

8. Delivery: Within 15 working days of issuance of work order.

9. Payment will be made after successful completion of work, and it may take at least 1- month time to complete the process of Payment subject to fulfillment of entire document related criteria required by the Account/ Audit department of SMC.

10. Firm who have not registered party code in SMC, may also apply for the said work subjected they have to generate the party code of the payment purpose by submitting required documents.

11. 05% SD (Security Deposit) of total contract value shall be submitted in form of DD by contractor within 15 days after awarding the contract. Failure to this tends to SD delay penalty 0.065% of SD amount per day.

12. Quotation received after due date will not be considered.

13. Quotation sent by post or courier of services or in person is preferable.

14. The contractor will submit the invoice to the SMC having GSTIN of SMC mentioned therein and the taxes shall be shown separately on the face of the invoice to claim as ITC by SMC.

15. Sealed envelope should bear on top: "**Providing Quotation for Mobile Phones and MDM Software.**"

16. Quotation must be sent in sealed cover on or before 19/05/2025 up to 18:00hrs to the below mentioned office:

Chief Fire Officer
Fire & Emergency Services,
2nd floor, Muglisara Fire Station,
Gordhandas Chokhawala Marg,
Muglisara, Surat, Gujarat - 395003.

Enclosure: Annexure - A

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FES/Outward No. 475
Date: 06/05/2025

Chief Fire Officer
Fire & Emergency Services
Surat Municipal Corporation

ANNEXURE – A

Sr. No.	Feature or Functionality	Specification
1	Processor	2 GHz Octa core Processor or Above
2	RAM	4 GB or Above
3	Storage	64 GB or Above
4	SIM	Dual SIM
5	Network Technology	Should support all frequencies of GSM as listed by TRAI/WPC supporting 4G networks
6	Display	6.2 inch or Above
7	OS	Android 13.0 or Above
8	Resolution	1520 x 720 pixels
9	Front Camera	8 megapixel or Above
10	Rear Camera	13 megapixel or Above
11	Universal Port	Micro USB
12	Bluetooth	v4.2
13	Wi-Fi	802.11 b/g/n
14	Battery Capacity	5000 mAh or Above
15	Headset Port	3.5 mm
16	Launch Date	Launched in last 12 months
17	Certification	BIS, CE, CB, FCC, RoHS & NABL
18	SAR (Specific Absorption Rate) below 1.6 w/kg	The bidder shall submit the SAR Certificate along with the bid.
19	Application Compatibility	• The device should be compatible with Dept application. • The proposed device drivers preferably to be integrated with Dept Application as on the date of submission of bid and the proof of the same shall be submitted.
20	Application Compatibility Technical Evaluation Report (POC at selected locations)	• However, if the same is not already integrated with Dept application, bidder should test the proposed device with Dept application and should submit the report/mail confirmation from Dept as on bid closure date, failing which bid will not be considered for further evaluation. • Technical Evaluation report has to be submitted to the COMMITTEE on or before opening the price bid
21	Technical Evaluation Report (POC at selected locations) Security software	Technical Evaluation report has to be submitted to the COMMITTEE on or before opening the price bid **OEM Owned Device Management software for the warranty period:**
22	Security software Warranty	• White listing of websites or applications. • Should have admin portal to manage Smart Phone / Tablet PC remotely. • Password management. • White list / Black list URLs. • Policies to enable/disable GPS/Wifi/Camera/Memory/Services. • Install/Upgrade applications remotely with/without user consent. • Hardware keys controls like Power key, Volume up/down, Lock key etc., • Taking remotely field device for trouble shooting with/without user cons. • Event based polices push control. • Mobile customized content management. • Offline un-enrollment. • Reports. • Till Project End.
23	Training	Training to be provided on usage of device to field staff
24	MDM	MDM Software should fully compatible with Mobile Phone