


SURAT MUNICIPAL MCORPORATION

DR. SHAYAMAPRASAD MUKHERJEE ZOOLOGICAL GARDEN SURAT NATUREPARK & ZOO

QUOTATION FORM

SHORT QUOTATION NOTICE

QUOTATION NO. - DY.COM(D)/ZOO/03/2025-26		DATE:	11/09/2025
NAME OF WORK :-	Supply of Bluetooth Receipt Printer Nos. 05 at Dr. Shyamaprasad Mukherjee Zoological Garden, Naturepark and Zoo.		
ESTIMATED AMOUNT :-	Rs. 1,00,000	EMD AMOUNT :-	RS.1,500/-
VALIDITY PERIOD :-	120 Days	Agency Category :-	Experienced
REQUIRED DOCUMENTS :-	(1) Permanent Account Number(PAN) copy.		
	(2) GST Registration certificate.		
	(3) Experience certificate.		
	(4) ID Proof and Address Proof.		
QUOTATION AVAILABILITY			
ISSUING AUTHORITY :-	DY.COMMISSIONER (D)		
ISSUING OFFICE :-	Dr. Shyamaprasad Mukherjee Zoological Garden, Naturepark and Zoo near old Sarthana Jakatnaka , Surat- Kamrej road, Surat-395006		
INVITING AUTHORITY :-	DY.COMMISSIONER (D)		
SUBMISSION DATE :-	Last date: 23/09/2025 Time :- up to 17.00 P.M. (By Speed Post / R.P.A.D Only)		
SUBMITTED TO :-	The Chief Accountant, Surat Municipal Corporation, Mughlisara, Surat-395 003. (By Speed Post / R.P.A.D Only)		
G.S.T. WILL BE APPLICABLE IN ACCORDANCE WITH THE PREVAILING NORMS OF GOVERNMENT.			
GST clause for construction/ erection/ commissioning/ installation/ pairs/maintenance/ renovation/ fabrication of structure including building (means all works contract/ turnkey project/supply of material/goods)			
<p>GST(Goods & Service Tax) has come in existence from 1st July 2017 Contractor / Successful Bidder is bound to pay any amount of GST prescribed by the Govt. of India as per the Terms of Contract agreed upon during the course of execution of this Contract.</p> <p>During the course of execution of Contract if there is any change in Rate of GST (Goods & Service Tax) by the Government the same shall be reimbursed / recovered separately by SMC, subject to the submission of Original Receipt / Proof for the amounts actually remitted by the Successful Tenderer / Contractor to the Competent Authority along with a Certificate firm Chartered Accountant of Contractor / Successful Bidder certifying that the amount of GST paid to the Government and the same shall be intimated / submitted / claimed within 30(Thirty) Days form the date of payment Remittance of GST within stipulated period shall be the sole responsibility of the Successful Bidder / Contractor, failing which , SMC may recover the amount due, from any other payable dues with SMC and decision of Municipal Commissioner shall be final and binding on the Contractor/ Successful Bidder in this regard Further, the nonpayment of GST to the Government may lead to the termination of contract and forfeiture of Security Deposit / Performance Guarantee Amount.</p> <p>If imposition of any other new Taxes/Duties/Levies/Cess or any other incidentals etc. or any increase in the existing Taxes/Duties/Levies/Cess or any other incidentals etc. (Excluding GST) are imposed during the course of the contract. the same shall be borne by the Contractor/ Successful Bidder only, in no case SMC shall be liable for the same.</p>			
	SIGNATURE OF ISSUING AUTHORITY		
	Sd/-		
	Dy.COMMISSIONER (D) Surat Municipal Corporation		

DY.COMMISSIONER (D) NATUREPARK & ZOO SURAT MUNICIPAL CORPORATION		Dr. Shyamaprasad Mukherjee Zoological Garden, Naturepark and zoo near old Sarthana jakatnaka , Surat- Kamrej road, Surat-305006 (M) 63599 05032 63599 05033
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SHORT QUOTATION INQUIRY

To,

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SUB:- Supply of Bluetooth Receipt Printer Nos. 05 at Dr. Shyamaprasad Mukherjee Zoological Garden,Naturepark and Zoo, Surat .

Dear Sir,

Dr. Shyamaprasad Mukherjee Zoological Garden, Naturepark and Zoo is inviting quotation for Supply of Bluetooth Receipt Printer Nos. 05 at Dr. Shyamaprasad Mukherjee Zoological Garden, Naturepark and Zoo,Surat (Gujarat)

You are requested to send your offer in a sealed cover with **E.M.D of Rs.1,500/-** in the form of demand draft / banker’s cheque in favour of the "Municipal Commissioner, Surat Municipal Corporation" payable at Surat. So as to reach in the office of **The Chief Accountant, Surat Municipal Corporation, Mughlisara, Surat - 395003** **onor before Dt.23/09/2025up to 5.00 pm.(By Speed Post / R.P.A.D Only)**Please note that the sealed cover shall be super scribed with the name of work. The terms & conditions for this offer are as follow, failing which the quotation shall be rejected out rightly.

Terms and Conditions :-

- [1] The rate should be including GST, TCS and including all taxes, duties, labor charges and transportation, loading unloading, manpower & machinery/equipment.
- [2] Work shall be carried out as per instruction of Office in charge and as per site requirement.
- [3] Time limit for the work starts is 10(Ten) days after the work order issue date. Failing which penalty @ 0.2% of order value of unexecuted portion per day of delay subject to maximum 10% of unexecuted portion order value shall be charged and shall be deducted from the Security deposit.
- [4] Successful Bidder shall deposited 2 % of total work order amount as a Security deposit. Which Will be Returned on Successful Completion of work.
- [5] The successful Contractor shall also be required to enter into contract agreement along with undertaking and local surety on Gujarat non judicial Stamp Paper purchased from Surat worth Rs. 300.00 for each i.e. total Rs.900/-.
- [6] Surat Municipal Corporation does not hold **"C" or "D" certificate** under the Sales-tax / Value Added Tax Laws.
- [7] The offer shall remain valid up to 120(One Hundred Twenty) days from the date of receipt of the quotation.
- [8] Corporation reserves the right to accept or reject any or all the quotations without assigning any reason thereof.
- [9] The offer must be in the mention format only.

Scope of work:-

- [1] Before quote the price, contractor must have to visit the Our Office and understand the scope of work.
- [2] Tenderer should have experience of work carried out in S.M.C. or any Govt. Organization experience certificate, copy of work orders for work done carried out in last three years should be submitted.
- [3] Contractor has to pay security deposit @ 2% of sanctioned tender amount in cash or demand draft only within 10(Ten) days of date of work order. Security deposit delay penalty @0.065% per day will be liable for delayed S.D. payment.
- [4] SPECIFICATION OF RECEIPT BLUETOOTH PRINTER:-

Sr. No.	DESCRIPTION	Quantity
1	Receipt printer with Alpha Numeric and Graphics character sets support, control buttons, easy paper loading, ESC/POS-compatible print commands, and direct thermal printing method with standard 1-year warranty	05
2	Type of Receipt Printer -Handheld Based / Battery Operated	
3	Maximum Print Resolution (dpi) 203	
4	Sensor Paper End,Cover Open	
5	Battery Capacity (mAh) 2501 to 3000	
6	Maximum Print Speed (mm/sec) 81 to 120	
7	Cutter Type Manual Tear Off	
8	Maximum Roll Diameter Support Up to 60 mm	
9	Barcode/QR Code Printing Support -Barcode,QR Code	
10	Standard Accessories Supplied- USB Cable	
11	Ports and Connectivity - Bluetooth,Universal Serial Bus (USB)	
12	Compatible Operating Systems- Windows,Linux,Android	

- [5] Deliveries shall be ensured at the places as detailed in PART -2 and no extra charges will be paid for.
"THE DELIVERY OF ITEMS ONLY DURING THE OFFICE HOURS ON WORKING DAYS. ANY DAMAGE DURING TRANSPORTATION WILL BE BORNE BY THE AWARDEE AGENCY."
- Rates / prices to be quoted should be **inclusive of all** Central / State taxes, levies, Transportation, handling charges F.O.R. SMC's delivery places as mentioned in PART - 2, packing, forwarding, transit losses, insurance, loading and unloading Charges and all other breakage, leakage, loss shall be borne by the bidder.
- [6] Rates quoted for the items without manufacturer's name/brand name or required. Documents will NOT BE CONSIDERED.
- [7] Manufacturer's name, how products, materials, goods, articles are packed via a via quantity in each container shall be specified against each item while quoting the rates.
- [8] The awardee agency Furnish photographs of all the directors, authorized attorneys, the partners in case of partnership firm or karta and co-partners in case of HUF as the case may be giving signature of all of them for day-to-day dealing with the SMC as well as for obtaining payment for obligation created under this bid, in such number of sets as required by the SMC. Non observance of this stipulation will lead to termination of Contract and no payment shall be made nor any damages shall be considered. The invoices shall be raised only by the awardee agency i.e. bidder only and no other one in any other capacity.

- [9] **Bidder must have Company Authorization Service Center in Surat Municipal Corporation area limit / boundary.**
- [10] **Agency has to quote rate including 2 (two) year more extended warranty beyond the initial company manufacture warranty period of one or two year and mentioned in invoice with extended warranty supplier company detail must be submitted.**
- [11] The liability as to any damages and/ or loss otherwise to any movable or immovable properties, assets during loading, unloading or otherwise during the period of supply, whether knowingly or unknowingly done or occurred shall be made good forthwith to the SMC by the Awardee agency upon a communication made therefore.
- [12] Surat Municipal Corporation reserves the right to place an order to one or more supplier at its own discretion.
- [13] The right to accept rejects any or all bid(s) received is reserved and no reason therefore will be given.
- [14] The final decision in any matter shall be taken by Surat Municipal Corporation and will be binding upon the awardee agency.
- [15] Conditional Bid will be rejected.
- [16] Bidder should submit the copy of similar work executed in last three years work orders along with the bid.
- [17] Tenderer should submit the copy of completion certificate of supply of Computer related items in any Govt/semi govt/municipal corporation/municipal school boards, registered/affiliated educational institutes, university, well known limited company executed in last three years & issued by respective authorities ending last day of month previous to the one in which tenders are invited should be either of the following and completion certificate shall have to attached in electronic format only.
- a) Three similar completed work of supply of Computer related items each costing not less than 40% of the total estimated cost.
- OR
- b) Two similar completed work of supply of Computer related items each costing not less than 50% of the total estimated cost.
- OR
- c) One similar completed work of supply of Computer related items each costing not less than 80% of the total estimated cost.
- [18] The bidder will have to provide photos of the Battery Operated Receipt Printer.
- [19] Surat Municipal Corporation reserves right to accept / reject any or all bid without assigning any reason thereof.
- [20] **Bidder must have to Submit original NON BLACK LISTING CERTIFICATE in Rs.300/- Non-judicial stamp paper .**
- [21] Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- [22] Bidder has required to Submit MSME Certificate if registered.
- [23] Part Payment or Advance Payment will not be given in any Circumstances.
- [24] **The warranty/guarantee of the spare parts of Receipt Printer company has to be given which has to be informed in writing to the office as to which parts have the warranty/guarantee. If any spare parts will change during warranty/guarantee period, payment for replacement/repair will not be paid. detail of extended warranty supplier company must be mentioned in invoice.**
- [25] The Bidder has to submit All Terms & Condition with Duly Sign and Seal on each and every pages.
- [26] Any related dispute shall be subject to SURAT JURISDICTION only.

- [27] The bidder will be bound by the details furnished to Surat Municipal Corporation while submitting the bid or at subsequent stage. In case, any of such documents furnished by the bidder is found to be false at any stage, it would be deemed to be a breach of terms of contract making him/her liable to legal action besides termination of contract.
- [28] **Demand Draft for E.M.D. OF RS.1500/- on Name of " Municipal Commissioner , Surat" must be submitted In original along with submission of the quotation notice. Peneltative action for not submitting D.D. in original to shall be initiated and action shall be taken.Tenderer shall mention their surat municipal corporation Party Code and GST Registration numberbehind demand draft while submitting E.M.D in hard copy. Name of the Bank Account Should Same as Firm Name**
- [29] All documents must be notarized with clearly-displaying stamp, number and name of the notary.
- [30] The offer should be valid for acceptance for a minimum period of 120 days from the date of opening of the quotation. If required, Surat Municipal Corporation may request the bidder to have it extended for a further period.
- [31] Prices quoted must be full and final and shall not be subject to any upward modifications, on any account whatsoever.
- [32] All costs and expenses (whether in terms of time or money) incurred by the bidder in any way associated with the development, preparation and submission of the bid, including but not limited to attendance at meetings, discussions, demonstrations, etc. and providing any additional information required by Surat Municipal Corporation will be borne entirely and exclusively by the bidder.
- [33] The bidder will, by taking participation in the quotation process and submitting the bid documents, be deemed to have thoroughly read, studied and understood the bid documents including scope of work, the terms and conditions, instructions, etc. referred there in and the same are acceptable to the bidder.
- [34] **The duration of the warranty period must be two more year beyond the company manufacture warranty must be mentioned in invoice. (SUBMITTED UNDERTAKING ON LETERPAD along with extended warranty supplier company details)**
- [35] In case if breakdown/ maintenance work is required to be carried out during non-working days/ hours, the Bidder shall attend the task(s) during this period at no extra payment.
- [36] The successful bidder shall ensure maximum uptime for the product. The call must be attended within 3 working hours and problem to be resolved within 8 working hours of reporting.
- [37] The contract shall be governed by the Laws in India and shall be subject to the jurisdiction of Surat.
- [38] Contractor has to maintain progress of work otherwise liable to punishments.
- [39] Any kind of breach of contract born by contractor will be liable to terminate of contract.

sd/-
Dy. Commissioner (D)
SuratMunicipalCorporation

SEAL & SIGNATURE OF THE BIDDER :-

SURAT MUNICIPAL CORPORATION

[PART-2]

Name & Address	(For Delivery Place)
Dr. SHYAMAPRASADMUKHERJEE ZOOLOGICAL GARDEN , NATUREPARK & ZOO, Near Old SarthanaJakatnaka,Surat- Kamrej Road, Surat, Gujarat-395006.	
MOB-63599 05033	



SURAT MUNICIPAL CORPORATION
Bidder Eligibility Criteria

No.	Bidder Eligibility Criteria/Check List of Mandatory Documents to be Submitted	Documents Submitted by HARD COPY
1	EMD or any other DD or pay order OF RS.1500/- must be in the name of "commissioner, Surat Municipal Corporation" from any notarized bank. Quotation without Earnest Money Deposit will not be Qualify.	Mandatory
2	GST registration & copy of PAN card.	Mandatory
3	Current financial year Original Anti blacklist certificate on Rs. 300 stamp As per Annexure-A.	Mandatory
4	Undertaking on Company letter pad for 2 (two) year more extended warranty beyond the initial company manufacture warranty period.	Mandatory
5	Copy of Experience certificate related to computer peripheral. (work order)	Mandatory

SEAL & SIGNATURE OF THE BIDDER :-

ANNEXURE-A

*Note:- To be given on Non-judicial stamp paper of Rs 300 duly signed by the authorized notary.

ANTI-BLACKLISTING CERTIFICATE

(on Non Judicial Stamp Paper of Rs.300/-)

(To be provided by Bidder)

I M/s. _____ (Name of the Bidder along with name and address of registered office) hereby certify and confirm that we or any of our promoter/s/ director/s are not barred by Government of Gujarat (GoG)/ any other entity of GoG or blacklisted by any state government or central government/ department/ agency/local self Government/Surat Municipal Corporation in India from participating in Projects, either individually or as member of a Consortium as on _____ (Bid Submission Date).

We further confirm that we are aware that our Bid for the captioned Project would be liable for rejection in case any material misrepresentation is made or discovered with regard to the requirements of this Tender at any stage of the Bidding Process or thereafter during the agreement period. Dated this ____ day of _____ 2025.

To be signed by:

Authorised Signatory with name & designation

Name of the Bidder

Price Quotation

(To be Submitted on Company Letterhead)

Ref.no- DY.COM(D)/ZOO/03/2025-26

Name of Work:- Supply of Bluetooth Receipt printer Nos. 05 at Dr. ShyamaprasadMukhrjee Zoological Garden, Naturepark and Zoo,Surat (Gujarat).

Sr No	Description	Qty	Unit	Rate Per Unit (Including All Taxes)	Total Amount of Receipt Bloothoth Printer Nos.-5 (Including All Taxes)
1	Receipt printer with Alpha Numeric and Graphics character sets support, control buttons, easy paper loading, ESC/POS-compatible print commands, and direct thermal printing method with two year extended warranty beyond standard Manufacturer company warranty period and as per specification.	5	Set		
	TOTAL AMOUNT (Including All Taxes)				
	Total Amount in words -				

Note :.G.S.T. & T.C.S. and all other taxes as per prevailing rates time to time should be applicable and charged separately an above quoted rate.

I/Wehave throughly read,studied and understood the instruction of the quotation document, format as well as the terms nad conditions referred to hereinabove and the same are acceptable to me/us.

Name of Organization :	
Address:	

Details of Authorised Person Signing this Quotation			
Name:			
Designation:		Contact no & email id	
Date:		Company Stamp	

Sd/
Dy. Commissioner (D)
Surat Municipal Corporation

SPECIFICATION OF BLUETOOTH RECEIPT PRINTER

**Handheld Based / Battery
Operated Receipt Printer**



Generic

Description of Stores	Receipt printer with Alpha Numeric and Graphics character sets support, control buttons, easy paper loading, ESC/POS-compatible print commands, and direct thermal printing method with standard 1-year warranty
Type of Receipt Printer	Handheld Based / Battery Operated
Maximum Print Resolution (dpi)	203
Sensor	Paper End,Cover Open
Maximum Print Width (in mm)	72

Media Support

Paper Thickness Support (in Millimetre)	0.8
Maximum Roll Diameter Support	Up to 60 mm
Maximum Print Speed (mm/sec)	81 to 120
Minimum Printhead Life (in Km)	50
Cutter Type	Manual Tear Off

Technical Details

Barcode/QR Code Printing Support	Barcode,QR Code
Standard Accessories Supplied	USB Cable
Ports and Connectivity	Bluetooth,Universal Serial Bus (USB)
Compatible Operating Systems	Windows,Linux,Android

Power Supply

Battery Capacity (mAh)	2501 to 3000
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