



Surat Municipal Corporation

Fire & Emergency Services

Head Quarter, Muglisara, Surat : 395003

Phone : 0261-2423751-56 Control room : 24141495-96, Fax : 2451935 Mo.9724345553

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Sub: Quotation for providing Caller ID, Non Caller ID, FWP (Fixed Wireless Phones) instruments and MODEM for BSNL FTTH Connection.

Dear Sir/Madam,

Sealed quotation is hereby invited for supply of Caller ID, Non Caller ID, FWP (Fixed Wireless Phones) instruments and MODEM for BSNL FTTH Connection by meeting the below mentioned minimum specifications.

Sr. No.	Specification	Rate per Unit in Rs. (Incl. all Taxes)	Approx Qty.	Total Amount (Incl. all Taxes)
1	Caller ID Phones (Make: Beitel, BPL, Panasonic)		30	
	<ul style="list-style-type: none">16 digit big LCD Display (minimum 3 Inch) with back light, Desk/Wall Mountable16 Ring Melodies Selectable, 3 sets of Alarm Clock, Basic CalculatorTwo way Speaker phone with Volume ControlTone/Pulse Switchable through softwareRing and In-use LED IndicationMusic ON Hold, Mute, Do not Disturb FunctionFSK/DTMF compatible with Auto detection			
2	Non Caller ID Phones (Make: Beitel, BPL, Panasonic)		20	
	<ul style="list-style-type: none">Ringer LED Indicator, Wall/Desk MountableFlash, Pause, Mute & Redial facilityRinger Volume Control, Tone/Pulse Switchable			
3	GSM FWP Phones (Make: Beitel, BPL, Motorola)		30	
	<ul style="list-style-type: none">Compatible with 2G/3G/4G WCDMA Sim cardCaller Line Identification, LCD Display with backlightLi-ion battery - 800mAh, Long Battery Backup, Low Battery Warning, Battery Standby Time - 50 Hrs, Talk Time - 3 HrsReceive & Send SMS, 200 SMS Memory300 Phone Book Memory, 12 Ringer Melodies5V/1A Charger Support			
4	SYROTECH G/EPON-ONU 1010 MODEM (Compatible with BSNL FTTH connection)		20	
	<ul style="list-style-type: none">Detect and exchange PON mode automaticallyIPv4/IPv6 Stack, Support SIP protocol, Powerful firewall functionOperating temp: 0 ~ +55 °CPower Rating: DC 12V/1A, external AC-DC power adaptorPWR, PON, LOS, WAN, LAN, PHONE Indicator			
	TOTAL			

❖ **TERMS & CONDITIONS:**

1. Quotation once offered shall not be withdrawn by Vendor.
2. Quotation once accepted shall be binding to the Vendor/Contractor.
3. The rates quoted must include all taxes, duties/levies, GST (Goods and Service Taxes) freight, insurance, transportation, delivery, and loading unloading at the site etc.
4. Right to accept any or to reject any or all the Quotation or reduced the scope of work without assigning any reason thereof is reserved by the competent authority of Surat Municipal Corporation, Surat.
5. Quotation to whom the award is made must enter into agreement and other formalities as per latest Govt. guidelines.
6. While calculating total amount, quantity to be taken into consideration will be the quantity executed and not the quantity put to quotation.
7. Quoted items must be in brand new condition and in original make model with minimum 01 Year warranty. Brochure & Data sheet (describing specifications) shall be attached for the same along with quotation.
8. Delivery: Within 20 working days of issuance of work order.
9. Payment will be made after successful completion of work, and it may take at least 1- month time to complete the process of payment subject to fulfillment of entire document related criteria required by the Account/Audit department of SMC.
10. Firm who have not registered party code in SMC, may also apply for the said work subjected they have to generate the party code of the payment purpose by submitting required documents.
11. 05% SD (Security Deposit) of total contract value shall be submitted in form of DD by contractor within 15 days after awarding the contract. Failure to this tends to SD delay penalty 0.065% of SD amount per day.
12. Quotation received after due date will not be considered.
13. Quotation sent by post or courier of services or in person is preferable.
14. The contractor will submit the invoice to the SMC having GSTIN of SMC mentioned therein and the taxes shall be shown separately on the face of the invoice to claim as ITC by SMC.
15. Sealed envelope should bear on top: **"Quotation for providing Caller ID, Non Caller ID, FWP instruments and MODEM for BSNL FTTH Connection"**
16. Quotation must be sent in sealed cover on or before 03/01/2026 upto 18:00hrs to the below mentioned office:

Chief Fire Officer
Fire & Emergency Services,
2nd floor, Muglisara Fire Station,
Gordhandas Chokhawala Marg,
Muglisara, Surat, Gujarat - 395003.

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FES/Outward No. 3176
Date: 12/12/2025

Chief Fire Officer
Fire & Emergency Services
Surat Municipal Corporation