

Executive Engineer
South Zone-A(Udhana)



Surat Municipal Corporation
South Zone-A(Udhana)
Opp. Satyanagar, Udhana,
Surat.

22770434 2278429.

QUOTATION INQUIRY

SZ-A/Tech./No.9250

Dtd.: 29/01/2026

To,

.....,

.....,

Sub: - Annual Maintenance Contract for EPABX System & all Cabling network with Telephone instruments located in Administrative building & Bamroli Urban Health Centre cum Hospital in South Zone-A(Udhna) area for 3 year.

Dear Sir,

Sealed quotations duly super scribed the Subject Name and returnable on or before date 06/02/2026 to the office of the undersigned is invited following Work: -

Schedule

Sr. No.	Item Name	Unit	Qty.	Rate for One Year Without GST
A	B	C	D	E
1	Location:- Administrative building EPABX : Matrix make Model No. Eternity GE6S Analog extension :- 68 Analog Trunk :- 10 Digital Extension :- 02	Job	01	
2	Location:- Bamroli Hospital building EPABX : Matrix make Model No. PENX6AC Analog extension :- 20 Analog Trunk :- 02 Digital Extension :- 02	Job	01	
A= Total Amount for 1 (One) year (without GST)				
B= Total Amount for 3 (Three year without GST (A x 3)				
Total Amount for 3 years in words (Without GST): _____				

(P.T.O.)

■ Scope of Work ■

1. Including EPABX System, Digital Key Phone (DKP), Direct Station Selection (DSS) Console & all Cabling network with Telephone instruments in Annual Maintenance Contract.
2. As part of this work, the EPABX system will have to be checked every month and an entry will be made in its History card.
3. Contractor will have to deal with the complaints given here immediately. Moreover, it is very important to keep the control room system running for important messages related to the functioning of SMC Departments in the control room of this office so that in case of Unit breakdown, if it takes time to repair it, then a spare unit will have to be replaced in its place and the system will be kept operational.

■ Other Terms & Condition ■

- The Rates mentioned in BOQ are excluding GST & Including of other taxes/duties/loading-unloading/Labour including Transporting. GST will be reimbursed separately (if applicable as per the opinion of Account department of SMC / GST Consultant of SMC) as per the prevailing GST Rates decided by the Government. The contractor is invariably bound to any changes in GST Rates made during the course of the work. The payment (if applicable) for GST will be only released only after the applicable Amount reflects on Government portal. Decision of Account Department of SMC regarding applicable GST Rates will be final.
- Annual maintenance contract shall be for 02(Two) year.
- If breakdown call not attended within 48 hours from intimation, a penalty of Rs.200/- per day per machine shall be levied. If contractor fails to complete above work than penalty @ 0.2% of amount of unexecuted work per day delayed should be recovered from bill. Maximum delay penalty shall be recovered 10% of unexecuted amount of work order.
- Validation of Quotation will be 120 days from the last date of submission of Quotation.
- Contractor will have to submit Security deposit at the rate of 2.5 % of work order value within 10 days from the date of work order otherwise; penalty @ 0.065% of the amount of security deposit per day of delay shall be levied.
- Successful Contractor have to do Agreement, Surety & Undertaking on the non judicial stamp paper of Rs.300/- each purchased from Surat city only.
- The name of work i.e. "**Quotation for the work of**" must be mentioned on the envelope.

Thanking You,

-Sd-

Executive Engineer,
South Zone-A(udhna)
Surat Municipal Corporation.

SIGNATURE & SEAL OF CONTRACTOR