



# Old East Zone-A (Varachha)

## Surat Municipal Corporation

Prajapita Brahmakumari road, Besides Saifi society  
Opp.Panchvati wadi, L.H.Road, Varachha,Surat-395 003.  
Ph. : 2547750 - 2551363

Executive Engineer

### **QUOTATION INQUIRY**

(2nd Attempt)

EZ-A /Out / No.1743

Dtd.: - 03/07/2026

To,

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**SUB:-** All inclusive Annual Maintenance Contract of Air Conditioner Machines installed at **Swami vivekanand Auditorium in East (Varacha) Zone, Surat** for the period of Three (03) years.

Dear Sir,

Surat municipal corporation East (Varachha) Zone-A is inviting quotation for All inclusive Annual Maintenance Contract of Air Conditioner Machines installed at **Swami vivekanand Auditorium in East (Varacha) Zone, SMC, Surat**

You are requested to send your offer in a sealed cover with **E.M.D of Rs.5,000/-** in the form of demand draft / banker's cheque in favour of the "Municipal Commissioner, Surat Municipal Corporation" payable at Surat. So as to reach in the office of Executive Engineer,East (Varachha) Zone-A **on or before Dt. 14/07/2026 up to 6.00 pm**. Please note that the sealed cover shall be super scribed with the name of work " **All inclusive Annual Maintenance Contract of Air Conditioner Machines installed at Swami vivekanand Auditorium in East (Varacha) Zone, SMC for the period of Three (03) years**". The terms & conditions for this offer are as follow, failing which the quotation shall be rejected out rightly.

#### **SCOPE OF WORK :-**

1. The contractor shall have to check the Air Conditioner machine thoroughly and carry out complete servicing for each ac machine once in a during the annual contract period. Each activity carried out for each machine shall be required to be entered in history card.
2. The contract is comprehensive in nature and it includes all kinds of minor and major material and all unskilled and skilled labour.
3. The contractor will directly follow the instructions by the engineer in charge at the site.
4. The scrap material should not require submitting to the Surat Municipal Corporation. The old replace parts will be property of contractor.
5. The contractor shall have to prepare machine wise History cards showing make/name of machine, serial no. etc. After servicing, overhauling etc. of the machine signature of authorized personal from concerned department or **Auditorium** shall have to be obtained on such cards.
6. The contractor will have to give regular routine service as well breakdown complain and have to co-ordinate the repairing of machine according to department's requirement and convenience. However, schedule is to be fixed in advance for every machine.
7. The contractor will have to attend the complain immediately within 03 hours from intimation looking to the urgency and sudden failure of the same. Every machine will be followed by

report of attendance of the machine and suggestions, if any for repair to be done. Repair and re-commissioning of the machine shall be done within 2 days from the date of information. In case of compressor replacement, the machine is to be commissioned within 2 days.

8. These machines should be attended 24 x 7, if such situation arises and informed by engineer in-charge.
9. Spare parts used for repairs shall be original genuine and of good quality and/or same as defective/Damage material to be replaced. No second-hand material shall be tolerated for replacement purpose.
10. The make of Reciprocating compressors must be Shree Ram Techmashah Refrigerator Industries or Kirloskar Ltd. and rotary compressor must be Hitachi/ Mitsubishi/ LG or as per original only.
11. In case of the compressor failure, Gas leakage; contractor will replace the compressor and refill the gas charging without any extra cost.
12. Air conditioner units should be repaired and re-installed at the same place or at the place shown by engineer in charge.
13. The contractor will also be responsible for repairing the problems pertaining to the body of both the items like body work, gas welding, leakage, replacement of ball cock, knob and miscellaneous if such problems occur. Contractor will also be responsible to solve the problems of AC ducts in case of Package ac units.
14. The contractor will replace all the accessories like knob, swing strips, filter, condenser, insulation pipe, switch, thermostat and miscellaneous if they are likely to be changed. In such a case, old part must be replaced by a new one, not used or second hand.
15. The contractor will not be provided any transportation fare or other charges if a question arises of transfer of any machine under contract outside the campus for repair.
16. Contractor is responsible to provide man-power/ technicians on Sundays/ public holidays also. However, if necessity arises, the contractor shall provide more manpower than specified without any extra cost.
17. As part of energy conservation, SMC may install any product/ device to existing A.C. unit which shall not allow the contractor to deviate from the responsibility of A.M.C. mentioned in this document.
18. Each and every part of AC is included in this annual maintenance contract. Non-repairable parts/item shall also be replaced by contractor.
19. Contractor has to keep Digital Type Thermometer for temperature measurement, hygroscope for humidity measurement as well as digital clip on meter for electrical parameter measurement.
20. All employees deployed for the said work shall be provided with personal safety accessories.
21. Before one month of the end of the contract period, a survey will be carried out by the contractor together with the engineer in charge and all the missing accessories and parts shall be changed/replaced by the contractor at free of cost.
22. If Design Life of any Air Conditioner Machines is over and found not in working condition, it will be removed from scope of AMC work. If new Air Conditioner Machines has been installed at any location, it will be Add in this contract after in written intimation to contractor.

**TIME LIMIT / WORK COMPLETION PERIOD:-**

- Time limit for the entire work will be 03 (Three) years.

**EXPERIENCE/QUALIFICATION REQUIRED: -**

- Experience of having successfully completed “similar works” (defined below) during last 7years ending last day of month before the one in which tenders are invited should be either of the following:

<b>Work Completion Certificate(s) {WCC} Required for Similar Work Value. [3A form only will be considered]</b>	<b>Min. Nos. of WCC [Work(s) Completed.]</b>
80% of Total Estimated Cost	01
50% of Total Estimated Cost	02
40% of Total Estimated Cost	03

- **(Appropriate evidence(s) like work completion certificate(s) with work order(s) must be provided).**
- **“Similar work” signifies :-** All inclusive Annual Maintenance Contract of Air Conditioner Machines/ Air Conditioner Plant.
- The bidder shall produce latest solvency certificate (valid up to/after tender validity period of 120 days) of minimum 20% amount of the total estimated tender value. (Rs. 5,00,000.00).

**SECURITY DEPOSIT/AGREEMENT/STAMP DUTY:-**

- Successful Contractor shall be required to deposit an amount equal to **2% of total order value as Security Deposit** in Cash/ by Demand Draft within 10 (Ten) days from date of work order, otherwise penalty @ 0.065% of the Security deposit Amount per day of delay shall be charged.
- Successful contractor shall also be required to enter into contract agreement along with undertaking and local surety on Gujarat Stamp Paper purchased from Surat worth Rs.900.00 (i.e. 300.00 + 300.00 + 300.00 for each) (to be brought from Surat by the contractor) on getting the order. However, the stamp duty at prevailing rate shall be applicable if revised by Government.

**PRICES AND TERMS OF PAYMENTS: -**

- **All rates should be quoted including GST.**
- Contractor must understand clearly that the prices quoted are for the total works i.e. Annual Maintenance and include all Material/Spares, labour, supervisions, transportation, loading unloading watch and ward etc. including GST. No claim for additional payment beyond the prices quoted will be entertained and contractor will not be entitled subsequently to make any claim on any ground.
- No payment shall be made in advance.
- Running bill will be paid at every quarterly invoice.
- Retention money 7% will be deducted from each Running Bill. It shall be released in final bill.
- Final Bill shall be released after completion of Contract period.

**PENALTY CRITERIA:-**

Contractor is expected to perform in the best engineering practice manner such that user department feel satisfaction of the services obtained. However in case of failure of such thing shall be lead to attraction of penalty. Following cause/incidence shall attract penalty:

1. All complain given by telephonic from department/engineer in-charge. If major fault/defect of units not cleared except case of compressor replacement within 24 hrs., a penalty Rs. 500 per day will be levied.
2. If it is found that contractor is using / has used material/part other than specified elsewhere in tender, a penalty of Rs.1000/- per incidence will be charged. And the contractor shall be instructed to replace the material/part with original/equivalent one. If

contractor doesn't do so, SMC may replace/change the material/part by its own through any mode and expense of which shall be levied from contractor's bill.

3. If routine maintenance of all the machines is not carried out as per schedule, then SMC shall carry out the work at risk & cost of contractor, and expense incurred for completing the work plus penalty of Rs.5000/- shall be levied for a bill period.

**Note:- The contract will be terminated at any time without any notice/reasons as per convenience of Surat Municipal Corporation.**

**-SD-**

Executive Engineer  
East(Varachha) Zone-A  
Surat Municipal Corporation

**SEAL & SIGNATURE OF THE TENDERER:-**

**AIR CONDITIONER MACHIN LIST**

Sr. No.	Location	17 Tr.Ductable AC	11 Tr.Ductable AC	Total AC
1	Swami Vivekanand Auditorium	2	2	4
***	<b>TOTAL QTY</b>			

**PRICE BID**

**Name of Work:-** All inclusive Annual Maintenance Contract of Air Conditioner Machines (17 Tr-2Nos. & 11 Tr-2 Nos.) installed at **Swami vivekanand Auditorium in East (Varacha) Zone, SMC, Surat**

Sr. No	Item	Unit	Quantity	Rate (Without GST)	Total amount (Without GST)
<b>A</b>	Comprehensive All inclusive Annual Maintenance Contract of Air Conditioner Machines (17 Tr-2Nos. & 11 Tr-2 Nos.) installed at <b>Swami Vivekanand Auditorium in East (Varacha) Zone.</b>	Month	12		
	<b>GST Amount on AMC</b>				
	<b>Total Amount with GST</b>				

**Total Amount (with GST) in Words:-**.....

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**-SD-**

Executive Engineer  
East(Varachha) Zone - A  
Surat Municipal Corporation

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Sr. No.	Description	Rate/ Month with GST	Amount (with GST) for One Year
***	***	<b>B</b>	<b>C = (A x B x 12)</b>
1	All inclusive Annual Maintenance Contract of Air Conditioner Machines		

**Total Amount (with GST) in Words:-**.....  
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-SD-  
 Executive Engineer  
 East(Varachha) Zone - A  
 Surat Municipal Corporation

**SEAL & SIGNATURE OF THE TENDERER:-**