

Surat Municipal Corporation
New East (Sarothana) Zone
Online Quotation

QUOTATION NO. Dy. Comm. (D.)/EZB/01/2026-27		DATE	02/07/2026
NAME OF WORK:	Maintenance Work of CCTV system installed at Sarothana Nature Park of New East (Sarothana) Zone for the period of three (03) years.		
ESTIMATED AMOUNT:	----	EMD AMOUNT:	Rs. 5,000/-
VALIDITY PERIOD :	120 Days	Agency Category :	Experienced
REQUIRED DOCUMENTS:			
	(1) Permanent Account Number (PAN) copy.		
	(2) Solvency Certificate amounting 20% of the consideration of the Contract from a scheduled/nationalized bank		
	(3) GST Registration certificate.		
TENDER AVAILABILITY :	(4) Experience document (Certificate not older than 07 years.)		
	ONLINE		
ISSUING AUTHORITY :	Executive Engineer, New East (Sarothana) Zone, Surat		
ISSUING OFFICE :	Administrative office, New East (Sarothana) Zone, Beside Sankalp Residency, B/h. Shyamdharm Mandir Char Rasta, Sarothana, Surat-395013.		
INVITING AUTHORITY :	Executive Engineer, New East (Sarothana) Zone, Surat		
SUBMISSION DATE :	Last date: 24/07/2026, Time :- up to 18:00 P.M.		
SUBMITTED TO :	EXECUTIVE ENGINEER, NEW EAST (SARTHANA) ZONE, BESIDE SANKALP RESIDENCY, B/H. SHYAMDHAM MANDIR CHAR RASTA, SARTHANA, SURAT-395013.		
G.S.T. WILL BE APPLICABLE IN ACCORDANCE WITH THE PREVAILING NORMS OF GOVERNMENT.			
GST clause for construction/ erection/ commissioning/ installation/ pairs/maintenance/ renovation/ fabrication of structure including building (means all works contract/ turnkey project/supply of material/goods)			
GST(Goods & Service Tax) has come in existence from 1st July 2017 Contractor / Successful Bidder is bound to pay any amount of GST prescribed by the Govt. of India as per the Terms of Contract agreed upon during the course of execution of this Contract. During the course of execution of Contract if there is any change in Rate of GST (Goods& Service Tax) by the Government the same shall be reimbursed / recovered separately by SMC, subject to the submission of Original Receipt / Proof for the amounts actually remitted by the Successful Tenderer / Contractor to the Competent Authority along with a Certificate from Chartered Accountant of Contractor / Successful Bidder certifying that the amount of GST paid to the Government and the same shall be intimated / submitted / claimed within 30(Thirty) Days from the date of payment Remittance of GST within stipulated period shall be the sole responsibility of the Successful Bidder / Contractor, failing which , SMC may recover the amount due, from any other payable dues with SMC and decision of Municipal Commissioner shall be final and binding on the Contractor/ Successful Bidder in this regard Further, the nonpayment of GST to the Government may lead to the termination of contract and forfeiture of Security Deposit / Performance Guarantee Amount. If imposition of any other new Taxes/Duties/Levies/Cess or any other incidentals etc. or any increase in the existing Taxes/Duties/Levies/Cess or any other incidentals etc. (Excluding GST) are imposed during the course of the contract. The same shall be borne by the Contractor/ Successful Bidder only, in no case SMC shall be liable for the same.			
	SIGNATURE OF ISSUING AUTHORITY		
	-S/D- EXECUTIVE ENGINEER NEW EAST (SARTHANA) ZONE SURAT MUNICIPAL CORPORATION		

Executive Engineer
New East (Sarothana) Zone
Beside Sankalp Residency
B/h. Shyamdharm Mandir
Char Rasta, Sarothana,
Surat-395013.



Surat Municipal Corporation
Phone : (office) 6359909506
6359909606
Email :
exen.ezb@suratmunicipal.gov.in

EZB/OUT/No. 2025
Dt. 14/07/2026

Quotation

To,

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SUBJECT: - Maintenance Work of CCTV system installed at Sarothana Nature Park of New East (Sarothana) Zone for the period of three (03) years.

Dear Sir,

Surat Municipal Corporation New East (Sarothana) Zone is inviting sealed quotation for the work of Maintenance Work of CCTV system installed at Sarothana Nature Park of New East (Sarothana) Zone for the period of three (03) years.

If you are interested, please send your offer at New East (Sarothana) Zone in a sealed cover with **E.M.D. of Rs.5,000/-** in the form of demand draft/banker's cheque in favour of the "Municipal Commissioner, Surat Municipal Corporation" payable at Surat. So as to reach in the office of Executive Engineer [New East (Sarothana) Zone] **on or before Date: 24/07/2026 up to 6.00 pm.** Please note that the sealed cover shall be super scribed with the name of work. The terms & conditions for this offer are as follow, failing which the quotation shall be rejected out rightly.

1. SCOPE OF WORK

- The scope of the Annual Maintenance Contract (AMC) includes the comprehensive maintenance of the existing CCTV system installed at Sarothana Nature Park, New East (Sarothana) Zone, for a period of three (03) years.
- Contractor should have experienced to similar type works (AMC of CCTV system). The contractor should submit necessary documents.
- The contractor should have local office in Surat to give regular service and have to co-ordinate the repairing of entire system according to department's requirement and convenience.
- The contractor will have to attend the complain within 24 Hours from intimation looking to the urgency and sudden failure of the same. Entire CCTV system will be followed by report of checking of the system and suggestions, if any for repair to be done. Repair and re-commissioning of the any part of entire system shall be done within 2(Two) days from the date of information. In case of replacement of major part, the equipment is to be commissioned within 3 days time.
- Contractor should provide/arrange temporary alternative arrangement/Service part/unit/ Equipment which is out of order till original equipment(s) not repaired.
- Spare parts used for repairs shall be original genuine and of good quality and/or same/equivalent as defective/damage material to be replaced. No second hand material will be tolerated for replacement purpose.
- However, if any component/equipment gives continuous trouble, the bidder shall replace the same with the new compatible component/equipment of the equivalent STQC approved make having same or higher configuration without any additional cost to SMC.
- The entire CCTV system shall be checked and inspected once in a month by the technician of the contractor, and if necessity arises, extra servicing/cleaning shall be provided at free of cost.
- Every visit, every problem, complain, every information regarding repairing/replacements, suggestions shall be entered in a history card or history register.

- Payment shall be made in four instalments for annual maintenance contract i.e. every three months. No advance payment shall be made.
- In case of the backup device failure the contractor will replace the backup device and fulfil the previous data without any extra cost.
- The contractor will not be provided any transportation fare or other charges if a question arises of transfer of any machine under contract outside the campus for repair.
- The maintenance work shall be carried out by certified technicians only.
- Technicians employed for the said work shall be provided with personal safety equipments / accessories.
- Contractor shall be responsible to the accident/injury/Loss to any of the staff members of them. Contractor shall have to make necessary insurance policy and work man compensation policy etc.
- All the Acts Rules and Regulation applicable for such type of work shall be followed by contractor.
- It shall contractor responsibility to get acquainted type of acts rules, regulations, and general rules, Procedure of Corporation.
- The Contractor shall quote the rate in "price schedule" only.
- All tools, tackles, labour and material including consumable etc required will be in scope of contractor.
- This work is comprehensive in nature and includes all type of minor/major tools, tackles, and man power.
- The offer shall remain valid up to 120 days from the date of receipt of the quotation.
- The total amount of work shall not be exceeding Rs.5.0 Lakh.
- The contract shall remain valid for a period of three (03) years from the date of commencement, or until a new AMC for the CCTV system is awarded, or until the contract amount of ₹5.00 lakh is fully utilized, whichever is earlier.
- The bidder is required to inspect the site and familiarize themselves with the existing site conditions before quoting the rates. No additional claim, dispute, or request for revision of rates on account of inadequate knowledge of the site conditions shall be considered thereafter.

2. TIME LIMIT / WORK COMPLETION PERIOD

- The contract period shall commence ten (10) days from the date of issuance of the Work Order.
- Time limit will be considered after 10 days of the work order issued.

3. EXPERIENCE REQUIRED

- The contractor shall have to submit Experience Certificate/Documents (not older than 07 (Seven) years) in similar works.

4. SECURITY DEPOSIT/AGREEMENT/STAMP DUTY

- The successful Contractor shall be required to deposit an amount equal to **2% of the total order value as Security Deposit in Municipal Treasury** in Cash/ by Demand Draft within 10 (Ten) days of order failing which penalty @ 0.065% of the Security Amount per day of delay shall be charged.
- The successful contractor shall also be required to enter into contract agreement along with undertaking and local surety on Gujarat Stamp Paper purchased from Surat worth Rs.900.00 (i.e. 300.00 + 300.00 + 300.00 for each) (to be brought from Surat by the Contractor) on getting the order. However, the stamp duty at prevailing rate shall be applicable if revised by Government.

5. PRICES AND TERMS OF PAYMENTS

- **All rates should be quoted including GST.**
- The Contractor must understand clearly that the prices quoted are for the total works i.e. Maintenance and include all costs due to spare parts material, labour, supervisions, transportation, loading unloading watch and ward etc. including GST. No claim for additional payment beyond the prices quoted will be entertained and the tenderer will not be entitled subsequently to make any claim on any ground.
- **No payment shall be made in advance.**
- **AMC: Payment shall be made on quarterly basis.**
- **90%** of the quoted amount shall be payable in twelve equal quarterly instalments. Each quarterly payment shall be released upon the successful completion of the corresponding quarter and submission of the quarterly invoice.
- **10%** of the quoted amount shall be paid in final bill.

6. PENALTY CRITERIA

- Contractor is expected to perform in the best engineering practice manner such that user department feel satisfaction of the services obtained. However in case of failure of such thing shall be lead to attraction of penalty. Following cause/incidence shall attract penalty:
1. If breakdown call in not attended within 24 Hours from intimation, a penalty of Rs.500/- per Day shall be levied.
 2. If any units remain out of service for more than 48 hours without any appreciable reason and contractor is not make alternate arrangement / Service part/unit, penalty of Rs.300/- per day shall be levied.
 3. If it is found that contractor has not used material/part Original product of manufacturer/Other than specified elsewhere in quotation, Contractor shall replace that material/part on intimation by SMC. If not, the material will be replaced by corporation and the cost of replaced part plus a penalty of Rs. 2500/- per incidence will be charged from the bill of the contractor.
 4. If routine maintenance of entire system is not carried out as per schedule, then SMC shall carry out the work at risk & cost of contractor, and expense incurred for completing the work plus penalty of Rs.1500/- shall be levied for a bill period.
 5. The name of work i.e. **“Quotation for the work of”** must be mentioned on the envelope.

Note: The contract may be terminated at any time without giving any reasons by Surat Municipal Corporation.

**-S/D-
Executive Engineer
New East (Sarhana) Zone
Surat Municipal Corporation**

SEAL & SIGNATURE OF THE CONTRACTOR:

PRICE SCHEDULE

NAME OF WORK: Maintenance Work of CCTV system installed at Sarthana Nature Park of New East (Sarthana) Zone for the period of three (03) years.

#	Item Description	UoM	Qty	Yearly AMC Unit Rate excl. GST (INR)	GST (%)	Yearly AMC Unit Rate incl. GST (INR)	Yearly AMC Amount incl. GST (INR)	AMC Amount for 3 years incl. GST (INR)
A	B	C	D	E	F	G = E + (E * (F/100))	H = (G * D)	I = (H * 3)
1	SECURUS 2 MP IP Dome Camera, SS-NC15DCP-ECFW-M2 2.8MM with Complete mounting accessories as required	Nos.	36					
2	SECURUS 3 MP IP Bullet Camera, CS SS-NC20L2XP-CSF-M3 (S) with Complete mounting accessories as required	Nos.	4					
3	Dahua 1.3 MP IP Dome Camera, DH-IPC-HDW1120SP with Complete mounting accessories as required	Nos.	13					
4	Dahua 2 MP fixed-lens IP Dome Camera, DH-IPC-HDW12B0SP-L with Complete mounting accessories as required	Nos.	31					
5	Dahua 3 MP Verifocal IP Bullet Camera, DH-IPC-HFW2320RP-ZS-IRE6 with Complete mounting accessories as required	Nos.	02					
6	Dahua 2 MP IP Bullet Camera, DH-IPC-HFW12B0SP-L with Complete mounting accessories as required	Nos.	01					
7	2MP 25x PTZ Camera with Complete mounting accessories as required	Nos.	01					
8	2MP Dome Camera with Complete mounting accessories as required	Nos.	15					
9	2MP Outdoor Bullet Camera with Complete mounting accessories as required	Nos.	18					
10	64 Channel 8 SATA NVR with Complete mounting accessories as required	Nos.	01					
11	Dahua 32 Channel NVR, DHI-NVR4232-4KS2/L with Complete mounting accessories as required	Nos.	01					

12	Dahua 16 Channel NVR, DHI-NVR2116-4KS2 with Complete mounting accessories as required	Nos.	01					
13	4 TB Surveillance Hard Disk for NVR	Nos.	04					
14	6 TB Surveillance Hard Disk for NVR	Nos.	12					
15	24 Port PoE Giga Switch with 4 SFP port with Complete mounting accessories as required	Nos.	03					
16	Tenda 16 Port POE Switch TE-TEF1118P-16 with Complete mounting accessories as required	Nos.	03					
17	Tenda 8 Port POE Switch TE-TEF1109-8-63W with Complete mounting accessories as required	Nos.	02					
18	SECURUS 8 Port Ethernet POE Switch SS-N08EP-G2 with Complete mounting accessories as required	Nos.	10					
19	8 Port PoE Giga Switch with 2 SFP port with Complete mounting accessories as required	Nos.	04					
20	LED TV 49" with Complete mounting accessories and HDMI Cable as required	Nos.	01					
21	iFFALCON LED TV with Complete mounting accessories and HDMI Cable as required	Nos.	01					
22	AE Connect Media Converter AE 100CS with Complete mounting accessories as required	Nos.	04					
23	D-Link Media Converter DFE-855-15I with Complete mounting accessories as required	Nos.	02					
24	I BALL Router Wireless WRB3004N with Complete mounting accessories as required	Nos.	01					
25	Accurate Make Stabilizer 2KVA with Complete mounting accessories as required	Nos.	06					
26	SLTC of 6 Core SM Armoured Fiber Cable	Mtr.	--					
27	SLTC of UTP Cat-6 Cable with rodent resistance jacket	Mtr.	--					
28	SLTC of UTP Cat-6 Cable with complete accessories	Mtr.	--					
29	Wireless Mouse	Nos.	03					
30	SLTC of 24 Port Loaded Patch panel	Nos.	05					
31	LIU with splicing and Complete mounting accessories as required	Nos.	08					
32	9U Wall Mount Network Rack with Complete mounting accessories as required	Nos.	01					
33	4U Wall Mount Network Rack with Complete mounting accessories as required	Nos.	03					
34	3U Wall Mount Network Rack with Complete mounting accessories as	Nos.	06					

	required							
35	SLTC of 25 mm PVC Conduit Pipe with complete accessories	RM.	1040					
	Total Amount							
	Total Amount in Word:							

Note:

- 1. The rates (Quoted in Unit Rate Column) should be exclusive GST. The applicable GST should be quoted separately in GST column in Price Schedule.
- 2. The L1 evaluation will be done exclusive of GST.
- 3. The GST at prevailing rate will be considered for payment purpose.

-S/D-
Executive Engineer
New East (Sarthana) Zone
Surat Municipal Corporation

SEAL & SIGNATURE OF THE CONTRACTOR: