



Surat Municipal Corporation

Fire & Emergency Services

Head Quarter, Tapipura, Surat : 395003

Phone : 0261-2423751-56 Control room : 24141495-96, Fax : 2451935 Mo. 9724345553

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Sub: Quotation for comprehensive Maintenance work of BPL make EPABX System.

Dear Sir,

Sealed quotation is hear by invited for comprehensive Maintenance work of BPL make EPABX meeting the below mentioned minimum specifications.

Sr. No.	Particular	Rate per month (Inc. all Taxes)	Rate per year (Inc. all Taxes)
1	Configuration of the Existing EPABX system INDEX - 2000 (BPL make), Analog Extensions, Analog Trunk Lines - 16, Digital Line - 01, Digital Phone Control cards - CCX with hot standby, MPSU cards - Main Power supply cards - 03, PRI cards - 01, Dyna charger with 4 modules capacity of 48V & 24A. Battery - 04		

❖ **TERMS & CONDITIONS:-**

1. Quotation once offered shall not be withdrawn by Service provider/Contractor.
2. Quotation once accepted shall be binding to the Service provider/Contractor.
3. The rates quoted must include all taxes, duties/levies, GST (Goods and Service Taxes) freight, insurance, transportation, delivery and loading unloading of required material if any at the site etc.
4. Service provider / Dealer has to quote comprehensive rates for items mentioned in above table, fault/malfunctioning arise in any of them or in whole EPABX SYSTEM shall be replace/ repair by Service provider/ Dealer within quoted rates (except damage caused power fluctuation or physical impact).
5. Right to accept any or to reject any or all the Quotation or reduced the scope of work without assigning any reason thereof is reserved by the competent authority of Surat Municipal Corporation, Surat.
6. Quotation to whom the award is made must enter into agreement and other formalities on Stamp Paper as per latest Gov. Rules. Expenditure shall be borne by the contractor.
7. 02% SD (Security Deposit) of total contract value shall be submitted in form of D.D. by contractor within 15 days after awarding the contract. Failure to this tends to SD delay penalty 0.065% of SD amount per day.
8. While Calculating total amount, Service period to be taken into consideration will be the Service period executed by work order.

9. The Service provider/Contractor must keep available their technician at SMC Head Quarter, Tapipura, Surat on daily basis.
10. Firm who have not registered party code in SMC, may also apply for the said work subjected they have to generate the party code of the payment purpose by submitting required documents.
11. Quotations received after due date will not be considered.
12. Quotations sent by post or courier of services or in person are preferable.
13. The contractor will submit the invoice to the SMC having GSTIN of SMC mentioned therein and the taxes shall be shown separately on the face of the invoice to claim as ITC by SMC.
14. Sealed envelope should bear on top: "**Quotation for comprehensive Maintenance work of BPL make EPABX System**"
15. Quotation must be sent in sealed cover on or before **Dt. 21/08/2026** up to 18:00 hrs to the below mentioned office:

Chief Fire Officer
Fire & Emergency Services,
2nd floor, Tapipura Fire Station,
Gordhandas Chokhawala Marg,
Surat, Gujarat - 395003

FES/Outward No. 1918
Date: 06/08/2026

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Chief Fire Officer
Fire and Emergency Services
Surat Municipal Corporation