

Smit S. Lodha, IAS
Deputy Municipal Commissioner
(Traffic and Transport)



Surat Municipal Corporation

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Traffic BRTS Pro.Cell/Outward No./ 1547
Date:- 29/10/26

To,
All CSR Firms

Subject: Request for CSR Support for Development of Modern & Inclusive City Bus Stops in Surat

Sir/Madam,

Surat Municipal Corporation (SMC) is continuously undertaking initiatives towards sustainable urban development, integrated mobility and improvement of public transport infrastructure, with the objective of creating a safer, more accessible, connected and citizen-oriented city.

With Surat's established BRTS and SITILINK public transport network and its continuing focus on integrated, technology-enabled and sustainable urban mobility, SMC is now looking to further strengthen the passenger-facing infrastructure through which citizens experience the public transport system.

Accordingly, SMC proposes to develop Modern & Inclusive City Bus Stops as quality public-transport amenities and important elements of the city's urban public realm. The proposed facilities would provide improved passenger amenities, weather-protected waiting areas, appropriate passenger information, safety and lighting provisions, universal accessibility and sustainable/green features, as appropriate to site and technical requirements.

The initiative is envisaged not merely as improvement of bus shelters, but as a meaningful urban-development intervention to enhance public spaces, strengthen the public transport experience and improve everyday mobility for citizens.

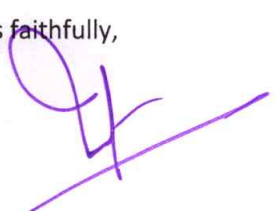
SMC is exploring the possibility of support from reputed corporate organisations under their CSR initiatives for this public-benefit urban development programme.

A brief Concept Note outlining the proposed initiative is enclosed for your kind consideration.

Should the proposal be found suitable for consideration under your CSR programme, SMC would be pleased to make a detailed presentation before your CSR / Corporate Affairs / Management team at the Surat Municipal Corporation office. You are therefore requested to kindly provide a suitable date and time for a meeting, so that the proposal may be presented and further discussions may be taken forward.

We look forward to your positive consideration and an opportunity to work together towards strengthening Surat's urban public transport infrastructure and contributing to the sustainable development of the city.

Yours faithfully,


SMIT S. LODHA, IAS

Deputy Municipal Commissioner
Traffic and Transport Department
Surat Municipal Corporation

Encl.: Concept Note – Development of Modern and Inclusive City Bus Stops in Surat

For any further communication:

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SURAT MUNICIPAL CORPORATION
TRAFFIC BRTS PROJECT CELL

CONCEPT NOTE

Development of Modern & Inclusive City Bus Stops in Surat

1. Background

Surat Municipal Corporation (SMC) is continuously strengthening public transport and urban mobility infrastructure as part of the city's broader sustainable urban development. Surat's public transport ecosystem, including BRTS and SITILINK city bus services, provides an important foundation for safe, connected and sustainable mobility.

2. The Initiative

SMC proposes to develop Modern & Inclusive City Bus Stops as quality public-transport amenities and important elements of the city's urban public realm. The objective is to improve the interface between citizens and the public transport system through better passenger comfort, safety, accessibility, information and overall quality of the waiting environment.

3. Proposed Features

Comfort & Climate Weather-protected waiting areas, comfortable seating and improved passenger amenities.	Safety & Security Good visibility, appropriate lighting and safety/security provisions as feasible.
Information & Connectivity Clear route/passenger information and technology-enabled information facilities where appropriate.	Universal Accessibility Inclusive access and improved pedestrian/boarding interface for all users.
Clean & Green Clean, maintainable infrastructure with energy-efficient/solar and green features where feasible.	Urban Integration Better integration with bus operations, pedestrian movement and surrounding mobility infrastructure.
Quality Public Realm A consistent, contemporary and passenger-friendly design response suited to the site.	Sustainable Mobility Infrastructure that supports and enhances the experience of using public transport.

4. Urban Development & Public Benefit

The initiative is envisaged not merely as improvement of bus shelters, but as a meaningful urban-development intervention that strengthens the quality of public spaces associated with public transport. It is intended to provide safer, more comfortable and inclusive facilities for daily passengers, including women, senior citizens, persons with disabilities and other users, while supporting greater confidence in sustainable public transport.

5. Opportunity for CSR Support

SMC is exploring support from reputed corporate organisations under their CSR initiatives for development of Modern & Inclusive City Bus Stops in Surat. The initiative offers an opportunity for a CSR partner to contribute to a visible, citizen-facing urban infrastructure improvement with direct public benefit.

6. Proposed Way Forward

Traffic cell of Surat Municipal Corporation proposes to present the detailed concept, design approach, proposed facilities, project requirements and implementation framework before interested corporate organisations. The detailed scope, estimated cost and implementation arrangements would be worked out in accordance with applicable provisions and in consultation with the competent authorities.