



I.S.D.O.D.No. : 451
Date : 27/07/2022

To
«COMPANY_NAME»,
«ADDRESS1»
«ADDRESS2»
«ADDRESS3»
«CITY» -«PINCODE»

Sub. : Quotation for SITC of CCTV Camera Setup with Internet Connectivity for Ganesh Visarjan at Artificial Ponds on rental basis

Dear Sir(s),
Surat Municipal Corporation intends to have **CCTV Camera Setup with Internet Connectivity for Ganesh Visarjan at Artificial Ponds on Rental Basis.**

The terms and conditions for bidding shall be as detailed below:

1. Basic Eligibility Criteria:

- The agency must have completed **at least 3 years of experience in the field of supply and installation of CCTV cameras** as on date of publishing of this quotation. [Please attach work order/completion certificate indicating similar experience for more than 3 years.]
- The agency must have local office in Surat. [Please attach documentary evidence for the same.]
- The agency shall have successfully completed **at least one project for supply and installation of at least 40 nos. of CCTV cameras in last 3 years** as on date of publishing of this quotation. [Please attach work order/completion certificate indicating number of CCTV Camera installed in last 3 years.]

2. Detail Scope of Work

- The agency quoting for SITC of CCTV Camera Setup with Internet Connectivity for Ganesh Visarjan for Artificial Ponds is required to supply, install and commission CCTV cameras and provision internet connectivity at different artificial pond created for Ganesh Visarjan. The setup and services are required on rental basis for the duration of the event as specified in the quotation.
- The details of artificial pond locations required to be covered under CCTV surveillance along with tentative CCTV Camera requirement and bandwidth requirement is as under:

Sr. No.	Zone Name	Location of Artificial Pond	No. of Artificial Pond	Tentative no. of camera required	Required Internet Bandwidth Upload Speed
1.	South West Zone	1. Dumas Village – Kandi Falia near Mahadev Temple	02	06	20 Mbps
		2. T.P. Scheme No. 06 (Vesu), F.P. No. 73 and T.P. Scheme No. 07 (Vesu - Magdalla), F.P. No. 129, Near Nandini	01	03	10 Mbps

Sr. No.	Zone Name	Location of Artificial Pond	No. of Artificial Pond	Tentative no. of camera required	Required Internet Bandwidth Upload Speed
		- 3 Apt., VIP Road			
2.	Central Zone	3. Besides Maritime Board office, Behind Gandhi Baug, Nr. Dakka Ovara - 1, Chowk Bazaar	01	03	10 Mbps
3.	East Zone - A	4. Opp. Vastu Luxuria, Nr. Puna Fire Station, Puna	01	03	10 Mbps
4.	East Zone - B	5. T.P. Scheme No. 21 (Sarhana - Simada), F.P. No. 37, Near V.T. Circle, Sarhana	01	03	10 Mbps
		6. T.P. Scheme No. 25 (Mota Vatachha), O.P. No. 65, Block No. 490, Near Ram Chowk, Mota Varachha	01	03	10 Mbps
5.	South East Zone	7. T.P. Scheme No. 41 (Dindoli), F.P. No. O - 46, Nandanvan Road, Navagam, Dindoli	01	03	10 Mbps
6.	South Zone - A	8. T.P. Scheme No. 22 (Bhestan), F.P. No. 71, Near Bhestan Fire Station, Behind Sangam Nagar Society	01	03	10 Mbps
		9. T.P. Scheme No. 6 (Majura - Khatodara), F.P. No. 235, Old sub jail, Ring road	01	03	10 Mbps
7.	South Zone - B	10. Common plot of Sachin - Suda Sector - 3, Opp. Shri Hari Complex	01	03	10 Mbps
8.	West Zone	11. T.P. Scheme No. 74 (Pal), F.P. No. R-3, Pal - Hajira Road, Nr. New RTO Office	01	03	10 Mbps
		12. Ramji Ovara, Besides Jagdishchandra Bose Aquarium, Pal - Hajira Road	01	03	10 Mbps
		13. T.P. Scheme No. 46 (Jahangirpura), F.P. No. 94, Besides Parishram Park, Jahangirpura	01	03	10 Mbps
9.	North Zone	14. H-4 EWS Aawaas	01	03	10 Mbps
		15. T.P. Scheme No. 25 (Singanpore), F.P. No. 110, Near Cause-way (Old area - Katargam, Fulpada, Ved, Dabholi, Singanpore)	01	03	10 Mbps
		16. T.P. Scheme No. 51 (Katargam - Dabholi), F.P. No. 210, R-16, Towards Vanzaravas Ovara	01	03	10 Mbps
		17. T.P. Scheme No. 19 (Katargam), F.P. No. 199, Lanka Vijay	01	03	10 Mbps

c. The actual requirement in terms of no. of ponds, location of ponds and requested Infrastructure may vary up to +/- 30% of the stated requirements as above. The price

quoted by agency should be firm and the variations in the quantities shall not vitiate the contract.

- d. Agency will be required to install CCTV cameras, NVR/DVR, network switch/router, complete wiring, mounting, internet provisioning, provisioning of streaming and viewing software, etc. for CCTV cameras installed at the artificial ponds created for Ganesh Visarjan.
- e. The Ganesh Visarjan is on **09.09.2022**. The agency will be required to complete the installation and commissioning of HD cameras at each locations given in the quotation document on or before prior to the day of Ganesh Visarjan i.e. on or before 08.09.2022. **The agency will be required to complete testing by sharing the CCTV feed installed at respective site over the internet on or before 08.09.2022.**
- f. **The entire setup should be kept live on the day of Ganesh Visarjan from 6:00 AM in the morning** to till the completion of Ganesh Visarjan at respective location or next day of Ganesh Visarjan i.e. 10.09.2022 up to 6:00 AM in the morning. The streaming and recording should be available accordingly.
- g. The setup should be able to display multiple streams over the internet happening at the same time for viewing at the central command and control center of Police Department/SMC or any other authority.
- h. The camera should be wall / pole mounted, fixed securely, and placed at sufficient height in order to cover maximum area. It should be appropriately secured to prevent from physical damage or change of angle.
- i. The agency will be required to draw necessary power from the power source that will be provided by SMC at respective location. Drawing of power cable to power up the CCTV Camera, NVR/DVR and any other device will be bidder's responsibility. It will be bidder's responsibility to make necessary provisions for protection against power fluctuations for their equipment.
- j. The agency will be required to carry out end to end cabling including necessary network cabling and cabling to connect the CCTV Camera with NVR/DVR. The agency will also be required to carry out cabling and configuration for internet connectivity with NVR/DVR to make the feed available over internet.
- k. The recording of the CCTV footage installed at respective location should be done in the network video recorder (NVR/DVR) placed at each artificial pond location only. Provision for necessary storage in NVR/DVR should be done in such a way that the CCTV footage for the entire duration as mentioned above is recorded in the local NVR/DVR.
- l. The agency will be required to provide the recording from each location for the entire duration. The recording should not require any specialized/licensed software for viewing.
- m. The agency will be required to provision the internet connectivity with requisite bandwidth at each location.
- n. **The connectivity must be through wired or wireless media i.e. RF. Connectivity using 3G/4G SIM card or dongle will not be accepted.**
- o. Configuration of the network, assignment of IPs, provision for static IPs if required, etc. will be bidder's responsibility.
- p. The agency can provision internet bandwidth through its own network or through any other reliable service provider. In any case, the agency will be responsible for

connectivity and all coordination and liaisoning with service provider will have to be done by the agency.

- q. The agency will be required to provide the viewing application free of cost for viewing the live stream. It is desirable that web-based video streaming software is provided for live monitoring.
 - r. The software shall provide video streaming with password protection to view CCTV feeds from the different artificial pond locations. The software shall provide for secure data streaming over the internet, with viewing access only to authorized persons. The data streaming shall not be open for viewing by the public over the internet.
 - s. The agency will be required to carry out necessary testing and load testing of the setup well in advance to make sure it performs as per the requirement.
 - t. The agency must depute necessary resources to provide instant support and ensure maximum uptime. Sufficient resources shall be available to attend and resolve any complaint on urgent basis.
 - u. The agency must have sufficient team to carryout installation and testing activities at different Ganesh Visarjan spots spread across the Surat city limit. The agency will be provided the power supply to test the setup utilizing DG or through temporary connection prior to event date and necessary testing must be completed during this time as the power supply will not be available all the time except on the day of Ganesh Visarjan.
 - v. Any issue with the solution including but not limited to CCTV Camera, NVR/DVR or connectivity must be resolved within 1 hour beyond which penalty at 2.5% of quoted rate for respective item will be applicable per hour, delay beyond 3 hours will attract downtime penalty at 5% of quoted rate for respective item. Delay in SITC of CCTV Camera, NVR/DVR or connectivity will also attract penalty at the rate mentioned above.
 - w. Penalty will not be levied for any delay in SITC of CCTV Camera, NVR/DVR or connectivity or resolution of issues pertaining to them, provided the same is beyond the control of successful agency. However, the decision of SMC will be final and binding in case of the penalty to be applied, imposed in such cases to the agency.
 - x. **Single Point of Contact**
Agency will nominate one senior responsible person as the Single Point of Contact (SPOC) for the purpose of receiving the complaint and resolution of the same. The mobile no. of the same will be shared with the end users as well. S/he must remain available on call during the event. The nominated SPOC must interact cordially with the end user. S/he will carry out necessary activities to resolve the problem as per the response and resolution time.
3. Prices to be quoted should be inclusive of all Central/State taxes, levies, Transportation, handling charges F.O.R. SMC premises packing, forwarding, transit losses, insurance, loading and unloading and all other breakage, leakage, losses shall be borne by the agency.
 4. **TAX LIABILITY**
GST (Goods & Service Tax) has come in existence from 1st July, 2017. Contractor / Successful Bidder is bound to pay any amount of GST prescribed by the Govt. of India as per the Terms of Contract agreed upon during the course of execution of this Contract. During the course of execution of Contract, if there is any change in Rate of GST (Goods

& Service Tax) by the Government, the same shall be reimbursed / recovered separately by SMC, subject to the submission of Original Receipt / Proof of the amounts actually remitted by the Successful Tenderer / Contractor to the Competent Authority along with a Certificate from Chartered Accountant of Contractor / Successful Bidder certifying that the amount of GST paid to the Government and the same shall be intimated / submitted / claimed within 30 (Thirty) Days from the date of payment. Remittance of GST within stipulated period shall be the sole responsibility of the Successful Bidder / Contractor, failing which SMC may recover the amount due, from any other payable dues with SMC and decision of Municipal Commissioner shall be final and binding on the Contractor / Successful Bidder in this regard. Further, the non-payment of GST to the Government may lead to the termination of contract and forfeiture of Security Deposit / Performance Guarantee Amount.

If imposition of any other new Taxes/Duties/Levies/Cess or any other incidentals etc. or any increase in the existing Taxes/Duties/Levies/Cess or any other incidentals etc. (excluding GST) are imposed during the course of the contract, the same shall be borne by the Contractor/Successful Bidder Only, in no case SMC shall be liable for the same.

The contractor will submit the invoice to the SMC having GSTIN of SMC mentioned therein and the taxes shall be shown separately on the face of the invoice so as to claim as ITC by SMC.

5. The prices/charges quoted should also include:
 - i. Cost of necessary charger, USB Cables, power cables, signal cables, connectors, convertors, controllers, mounting kit and necessary device drivers/software that are specified/not specified in this bid but necessary.
 - ii. SITC at installation site in as mentioned in clause – 2(b) or at any other location to be decided by the SMC, within Municipal limit.
 - iii. Transit Insurance, Freight and loading, unloading charges up to SMC's site.
 - iv. Installation & Commissioning of the software and the hardware.
 - v. Dismantling from the respective sites on completion of event.
6. The right to reject/accept any/all quotations(s) without assigning any reason thereof is reserved.
7. SMC may divide / split the work among multiple bidders / agencies as per the requirement. Bidders are obliged to work accordingly. The rates quoted by the agency will be applicable on partial quantity also.
8. The successful agency will be required to place **Security Deposit @ 5%** of the consideration of the Contract by Cash/Cheque/Demand Draft/Banker's Cheque Payable at Surat in favour of Surat Municipal Corporation of any scheduled/nationalised bank within 10 calendar days from the date of notice of award of contract, failing which a **penalty @ 0.065%** of the amount of security deposit will be imposed for delay of each day.
9. The decision of Competent Authority of SMC shall be final in respect of disputes what so ever arise.
10. If agency delays the completion of the work as per the time schedule, SMC will be free to get it completed through other agency at the risk and cost of original agency.
11. In case, the awardee i.e. the selected agency fails to supply specified quantity and quality of goods in time or the performance of such supply/supplies is/are not found upto the mark or found of an inferior quality vis-à-vis specifications, the security deposit will be forfeited at once.

12. Safety of Manpower / Machinery will be complete responsibility of the agency. All the precautions and safety measures shall be taken by agency. SMC or any person of SMC will not be responsible in any case of accident or loss of life.
13. Successful agency has to execute Agreement incl. Surety and Undertaking on the Stamp Paper of Rs. 300/- within 10 Days of issuing Work Order at the agency's own cost. No claims for payments will be entertained without completion of this process.
14. All goods to be supplied should be of specified or higher speed/technology/version than that specified in the quotation/work order.
15. Acceptance of Terms & Conditions: The agency by submitting quotation, be deemed to have thoroughly read, studied and understood the requirements and including scope of work, the terms and conditions, instructions, etc. referred there in and the same are acceptable to the agency.
16. Any offer/quotation not meeting the terms and conditions mentioned hereinabove will be liable for rejection without assigning any reason thereof.
17. Quotation once filled in, submitted shall not be allowed to be withdrawn or modified.
18. The liability as to any damages and/or loss otherwise to any movable or immovable properties, assets during loading, unloading or otherwise during the period of supply, whether knowingly or unknowingly done or occurred shall be made good forthwith to the SMC by the Awardee agency upon a communication made thereof.
19. The contract shall be governed by the Laws in India and shall be subject to the jurisdiction of Surat.
20. Payment shall be made only to the successful agency. Third party billing or payment shall not be allowed.
21. Payment will be made only after successful completion of the event after deduction of applicable penalty if any.
22. Any other information can be obtained from Information Systems Department of SMC.
23. **Bidder is required to send duly filled, signed and stamped quotation paper.**
24. Quotations envelope containing quotation along with EMD and other supporting documents should be properly sealed and superscribed as **“Quotations for CCTV Camera Setup with Internet Connectivity for Ganesh Visarjan for Artificial Ponds”**.
25. The sealed quotation must reach on or before **August 09, 2022 upto 18.00 Hrs.** at the below office:
Information System Department,
Surat Municipal Corporation,
New Annexe Building,
Gordhandas Chokha Wala Marg, Muglisara,
Surat - 395005
26. Quotation must have Earnest Money Deposit of Rs. 10,000/- by Banker's Cheque or Demand Draft, payable at Surat in favour of Surat Municipal Corporation. Quotation without Earnest Money Deposit will not be considered.

Sd/-
Deputy Commissioner (D)
Surat Municipal Corporation

Price Quotation Format

Sr. No.	Item Description	Qty.	Unit Rate excl. of GST	GST (%)	Unit Rate incl. of GST	Amount incl. of GST
1.	Rental for - 3 Nos. of 2 Mega Pixel Bullet Camera having 1920 x 1080 Resolution, Min. 30 Mtr. IR range, Day & Night - Auto (IR), Frame Rate - Min. 25 FPS @ Full HD resolution including installation, commissioning and support charges for entire event - 1 No. of 4 Channel NVR / DVR with Necessary HDD(s) to store CCTV feed from maximum supported cameras at Full HD (1080P) @ 25 FPS during entire duration mentioned in clause – 2(e) including installation, commissioning and support charges for entire event	16				
2.	Rental for - 6 Nos. of 2 Mega Pixel Bullet Camera having 1920 x 1080 Resolution, Min. 30 Mtr. IR range, Day & Night - Auto (IR), Frame Rate - Min. 25 FPS @ Full HD resolution including installation, commissioning and support charges for entire event - 1 No. of 8 Channel NVR / DVR with Necessary HDD(s) to store CCTV feed from maximum supported cameras at Full HD (1080P) @ 25 FPS during entire duration mentioned in clause – 2(e) including installation, commissioning and support charges for entire event	01				
3.	SITC and support charges for Internet Bandwidth with 10 Mbps Upload Speed during event	16				
4.	SITC and support charges for Internet Bandwidth with 20 Mbps Upload Speed during event	01				
<p>Note: If no. of cameras are increased / decreased as per actual requirement, payment will be made on pro-rata basis.</p>						

Place :

Signature of Authorised Person

Date :

Designation :

Company stamp :

Name :